

Excellent Care For All.



Most Responsible Physician Quality Improvement Program

Most Responsible Physicians (MRPs), or Hospitalists, are physicians who specialize in caring for unscheduled inpatients admitted to hospital from the emergency department. It is an extremely complex discipline. MRPs provide care to constantly changing groups of patients, all of whom require a generalist who can attend to their medical needs while coordinating with specialists and generally fulfilling the role of a family physician – inside the hospital.

Who's Involved

- University of Toronto Centre for Patient Safety
- MRP group leaders
- Participating hospitals

Target Population

Patients whom require a generalist who can attend to their medical needs while inside the hospital.

Benefits to the System

MRPs have begun forming into hospital-centred groups to ensure that they are able to provide high quality care to patients 24/7/365. In support of that goal, and as part of an overall strategy to drive quality and value throughout the province's health care system, the Ontario government has developed an MRP Quality Improvement Program. The program, which will launch in Spring/Summer 2011, will:

- feature regional MRP networks;
- use an e-learning tool, coaching and “help-desk” support to build capacity within MRP groups to provide effective, high-quality MRP services;
- support MRP groups in developing quality improvement (QI) plans that align with hospitals' publicly reported plans;
- Support MRP groups to achieve improvements in provincial priority metrics such as ALOS for unscheduled patients; and
- engage MRP groups in regional and provincial networks to share best practices and build awareness of QI opportunities and resources.

MRP Basic Training and Small Tests of Change

In addition, the University of Toronto Centre for Patient Safety will provide MRPs with introductory training designed to reduce readmission rates and average length of stay for unscheduled patients.

MRP Group leaders will be invited to attend sessions in Winter 2011 for a general introduction to Lean methods and other QI tools, techniques and ideas. Following that, they will be given a chance to apply their new skills to small tests of change in participating hospitals.

Contact for More Information

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