Ocular Prostheses

Policy and Administration Manual

Assistive Devices Program

Ministry of Health and Long-Term Care

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# Table of Contents

## SECTION 1: INTRODUCTION
100 The Policies and Procedures Administration Manual
105 The Assistive Devices Program (ADP)
110 Protecting Personal Health Information
115 Definitions
120 Roles and Responsibilities
120.01 Role of the ADP Applicant/Client and/or Family and/or Agent
120.02 Role of the ADP Registered Authorizer
120.03 Role of the ADP Registered Vendor
120.04 Role of the Prescriber

## SECTION 2: PROSTHESES, DEVICES AND PROCEDURES COVERED
200 Ocular Prostheses
205 Procedures
210 Devices
215 Modifications and Procedures
220 Repairs
225 Devices and Procedures for Ocular Prostheses Not Funded by the ADP

## SECTION 3: APPLICANT ELIGIBILITY FOR PROGRAM BENEFITS
300 Not Eligible for Other Benefits
305 Valid Health Card
310 Permanent Residence
315 Physical Disability

## SECTION 4: APPLICANT ELIGIBILITY CRITERIA FOR OCULAR PROSTHESES
400 Prostheses, Devices and Procedures
405 Non Eligible Items
415 Individual Identified Ineligible by Authorizer
420 Applicant Identified Ineligible by ADP

## SECTION 5: CONFIRMATION OF ELIGIBILITY FOR PROSTHESES REQUIRED
500 Ocular Prostheses and/or Specified Related Fitting Procedures
SECTION 6:  
DEVICE ELIGIBILITY

600  Number of Devices Funded & Funding Periods
605  Request for a Replacement Device
605.01  Change of Growth or Atrophy
605.02  Change in Medical Condition
605.03  Loss or Damage
605.04  Damage Beyond Repair
610  Warranty
610.01  Modifications and Procedures
610.02  Discolouration and Delamination
615  Modification and Procedures
615.01  Modifications Required due to Growth/Atrophy
615.02  Modifications Required Due to Change in Medical Condition

SECTION 7:  
APPLICATION FOR OCULAR PROSTHESES FORM

700  Guide to Completing the Form

SECTION 8:  
FUNDING AND PAYMENT

800  Funding Amount for ADP Clients
805  Funding for MCSS Recipients
810  Delivery of Prostheses, Devices and Procedures
815  Expiry Date of the Application for Ocular Prostheses Form

SECTION 9:  
INVOICING PROCEDURES

900  Guide to Completing an Application
905  ADP Processing Errors
905  Authorization Errors & Omissions
910  Client Refusal of Delivered Equipment
915  Client Refusal of Delivered Equipment

SECTION 10:  
AUTHORIZERS

1000  ADP Registered Authorizer Status
1005  General Authorizer Policies
1010  Authorizer Agreement
1015  Record Keeping

SECTION 11:  
VENDORS

1100  ADP Registered Vendor Status
1105  General Vendor Policies
1110  Secondary Locations
Section 1

Introduction
INTRODUCTION

The Policies and Procedures Administration Manual

Purpose of this Manual

The purpose of this Manual is to present the policies and procedures of the Ocular Prostheses Category in one document. This Manual is intended to complement the Assistive Devices Program Policy and Procedures Manual (Program Manual).

This Manual forms part of the contractual agreement between the Ministry of Health and Long-Term Care and the ADP Registered Vendor, and the agreement between the Ministry of Health and Long-Term Care and the ADP Registered Authorizer. The Ministry reserves the right to revise this Manual.

Intended Target Audience

This Manual is intended to be used by Registered Authorizers and Registered Vendors who have a contract with the Assistive Devices Program (ADP) to provide devices and services related to Ocular Prostheses.

The Assistive Devices Program (ADP)

The Ministry of Health and Long-Term Care, Health Services Division administers the Assistive Devices Program (ADP).

Legislation Governing the Program

The Minister has authority pursuant to paragraph 6(1)4 of the Ministry of Health Act, R.S.O. 1990, c.M.26 to enter into agreements for the provision of devices.

Vision

To enable people with physical disabilities to increase their independence through access to assistive devices responsive to their individual needs.

Mandate

To provide consumer centered support and funding to Ontario residents who have long-term physical disabilities to provide access to personalized assistive devices appropriate for the individual’s basic needs.

To provide Ontario residents with fair and affordable access to a range of devices and to provide vendors with a fair and predictable return on their investment.

Goal

The goal of the Ocular Prostheses Category is to support an individual's purchase of a custom-fabricated ocular prosthesis, and/or specified related fitting procedures, as a substitute for a partially or totally absent eye.
Protecting Personal Health Information

The Program must ensure that ADP personnel, registered authorizers and vendors are in compliance with the Personal Health Information Act, 2004 (PHIPA).

See the Program Manual, Section 800, Protecting Personal Health Information and Section 805, Collection and Release of Information Policy.

DEFINITIONS

For the purposes of this Manual, these are the meanings of the following terms:

Agent: A person who is legally authorized to act on the applicant's behalf.

(1) The following persons can sign an application on behalf of an individual to verify information and to consent to the collection, use and/or disclosure of information:

(a) where the applicant is less than sixteen (16) years of age, a person who has lawful custody of the individual;
(b) the applicant's attorney under a continuing power of attorney;
(c) the applicant's guardian of property;
(d) the applicant's attorney under a power of attorney for personal care; and
(e) the applicant's guardian of the person,

as evidenced by supporting documents.

(2) Only the following persons can sign on behalf of the individual to indicate that payment is to be made out to someone other than the applicant:

(a) where the applicant is less than sixteen (16) years of age, a person who has lawful custody of the individual;
(b) the applicant's attorney under a continuing power of attorney; and
(c) the applicant's guardian of property,

as evidenced by supporting documents.

Applicant: An individual who applies for ADP funding assistance for a:

(a) new ocular prosthesis, or
(b) modifications and/or adjustments to an existing ocular prosthesis,
(c) required applicable devices, or
(d) replacement of an existing ocular prosthesis which was prescribed, authorized and funded by the ADP.

Application Form: The Application for Funding Ocular Prostheses form provided by the Program and used to request ADP funding assistance for a listed prosthesis, devices and procedures.
115.04 **Approved Amount:** The dollar amount specified in the device specific manual; where no dollar amount is specified in the device specific manual, the dollar amount determined by the Program.

115.05 **Authorized Device:** A listed prosthesis, device and/or procedure which the authorizer, having assessed the needs of the applicant has specified as appropriate for the applicant.

115.06 **Authorizer:** A Certified Ocularist who has met all registration requirements with the Program and holds an executed Authorizer Agreement with the Program.

115.07 **Certified Ocularist:** A person who has successfully completed examinations offered by the National Examining Board of Ocularists and is presently Board-certified.

115.08 **Client:** A person who applies to the Program, is eligible, and receives funding assistance from the Program for an ocular prosthesis, devices and/or procedures.

115.09 **Conformer:** A custom-made device used to retain the socket contours post-operatively. It prevents scar tissue intrusion, and shrinkage of the artificial or natural opening after surgical repair. It can also be used to therapeutically expand the orbital cavity.

115.10 **Eligible Person:** A person who is an insured person within the meaning of the Health Insurance Act, R.S.O. 1990, c.H.6 or any successor legislation thereto; and meets the eligibility criteria as specified in the device-specific Administration Manual.

115.11 **Impression:** An impression of the orbital cavity taken under local anesthesia by a certified ocularist or ADP-recognized dispensing optician. The ocular prosthesis is then fabricated from this impression.

115.12 **Listed Device:** Ocular Prostheses, Devices and/or specified related fitting procedures that are approved for listing in the product manual.

115.13 **Manual:** The Ocular Prostheses Administration Manual (Section 1).

115.14 **Ministry:** The Ministry of Health and Long-Term Care.

115.15 **Ocular Prosthesis:** A custom-made prosthesis fabricated and fitted by a NEBO certified ocularist which substitutes for a missing orbit. It fits into the conjunctival sac or orbit. ADP does not provide funding assistance towards hydroxyapatite (coral) implants.

115.16 **Ophthalmologist:** A physician licensed to practise medicine in Ontario specializing in the diagnosis and medical and surgical treatment of the diseases and defects of the eye and related structures.

115.17 **Optometrist:** Is a member of the College of Optometrists of Ontario who is qualified to practise optometry in Ontario under the Regulated Health Professions Act, S.O. 1991 or any successor legislation thereto.

115.18 **Personal Health Information:** The personal information as defined in Section 2 of the Freedom of Information and Protection of Privacy Act, R.S.O. 1990, c. F.31 or any successor legislation thereto.
See the Assistive Devices Program Policy and Procedures Manual Section 800, Protecting Personal Health Information and Section 805, Collection and Release of Information Policy.

115.19 **Prescriber:** An ophthalmologist or general practitioner, licensed to practise medicine in Ontario, or an optometrist qualified to practise optometry in Ontario is responsible for prescribing ocular prostheses.

115.20 **Product Manual:** The Listing and Approved Prices for Ocular Prostheses, Devices and/or specified related fitting procedures.

115.21 **Program:** The Ministry’s Assistive Devices Program (ADP).

115.22 **Registered Vendor:** A business or nonprofit organization that has met all registration requirements with the Program and holds an executed vendor contract with the Program.

115.23 **Scleral Lens Prosthesis:** A custom-made ocular prosthesis fabricated and fitted by a NEBO-certified ocularist/dispensing optician which substitutes for the sclera or white of the eye and fits over the eye globe.

115.24 **Trial Shell:** A clean shell designed from an impression of the eye globe. It is used to determine the comfort and fit for scleral lens prostheses.

115.25 **Vendor:** An ocular prosthetic facility engaged in the custom fabrication, fitting and selling of ocular prostheses. The vendor must employ a full-time ocularist certified with the National Examining Board of Ocularists in order to be an ADP-registered vendor.

115.26 **Vendor Personnel:** Includes the vendor’s directors, officers, employees, independent contractors, members, subcontractors, shareholders, owners, agents and assigns.

See Section 110 of the Assistive Devices Program Policy and Procedures Manual (Program Manual) for more definitions.

120 **ROLES AND RESPONSIBILITIES**

In the process of confirming eligibility for funding assistance, the ADP Applicant/Client and/or Agent, the ADP Registered Authorizer and the ADP Registered Vendor have a specific role and certain rights and responsibilities. Additional information may be found in the Program Manual, the Authorizer Agreement, and the Vendor Contract.

120.01 **Role of the ADP Applicant/Client and/or Agent:**

- Has the right to choose from the list of ADP Registered Authorizers, any authorizer in their community working in the private or public sectors.

- Will be provided with accurate information from the ADP Registered Authorizer and the ADP Registered Vendor during the ocular prosthesis assessment and the ADP application process that will enable him/her to make an informed decision including but not limited to, whether or not to proceed with an application for ADP funding assistance and choice of vendor.
Must be informed about the Personal Health Information and Privacy Act, 2004 including their right to withhold any of his/her personal health information on the ADP application form, which may or may not impact on the Program’s ability to process his/her application for funding.

Has the right to seek a second opinion if they disagree with the ADP Registered Authorizer’s assessment of his/her needs.

Is responsible for paying his/her 25 per cent portion of the ADP approved amount for the ocular prosthesis, devices and/or procedures directly to the ADP Registered Vendor.

120.02 Role of the ADP Registered Authorizer:

Is the gatekeeper to the Program and assumes the leadership role in the assessment process, confirmation of the applicant’s eligibility, and completion of the ADP application form in a timely fashion.

Will inform his/her client and/or his/her agent about the ADP policies, eligibility criteria, and procedures, so that the Applicant/Client and/or Agent can make a well informed decision regarding submitting an application to the Program.

Will provide his/her client and/or his/her agent with a list of ADP Registered Vendors serving his/her community, if applicable. (Lists are available on the ADP website.)

Will identify the need for an ocular prosthesis, devices and/or procedures as part of the client assessment process.

Must schedule regular follow-up appointments with the client to check the fit of the ocular prosthesis and the manner in which the applicant is wearing and maintaining the prosthesis.

Is responsible for ensuring that any applicant with a suspected change in medical condition is referred back to his/her physician for medical review.

Must not submit an application for funding assistance to the Program for an individual who does not meet the ADP eligibility criteria.

Must continue to meet all conditions specified in his/her executed Authorizer Agreement.

120.03 Role of the ADP Registered Vendor:

The ADP Registered Vendor must ensure that they employ an ocularist certified with the National Examining Board of Ocularists (NEBO).

Must ensure that ocular technicians and/or interns receive on-site supervision from a certified ocularist.

Must continue to meet all conditions specified in their executed Vendor contract.
120.04 **Role of the Prescriber**

- A prescriber may be an ophthalmologist or general practitioner, licensed to practice medicine in Ontario or an optometrist licensed to practice optometry in Ontario.
- Provides the medical diagnosis.
- Assesses the applicant’s ocular prosthetic needs.
- Prescribes the initial ocular prosthesis.
- Prescribes replacement ocular prostheses required due to a change in medical condition.
- Prescribes devices and procedures required due to a change in medical condition.
Section 2

Prostheses, Devices and Procedures Covered
2 PROSTHESES, DEVICES AND PROCEDURES COVERED

Custom-fabricated ocular prosthesis, devices and specified related fitting procedures approved for ADP funding are listed in the product manual.

The procedure for manufacturers or certified ocularists to apply for ADP approval of a new and/or updated prosthesis, device or procedure is available upon request from the Program Coordinator.

200 Custom Fabricated Ocular Prostheses

- custom made ocular prostheses
- custom made ocular prostheses for porous implants
- custom made scleral lens prostheses

205 Procedures

- trial shells
- custom conformers
- templates
- titanium pegs

210 Devices

- Ocular Prosthesis, Processing
- Scleral Lens, Processing
- Ocular Prosthesis, Reglazing
- Coupling Procedures
- Therapeutic Build-up
- Adjustment – Reduction
- Recolouring – Reveining
- Impression under anaesthesia

215 Modifications and Procedures

The Product Manual listings outline the prostheses, devices and procedures for which the ADP will provide funding assistance. See section 7 for details.

NOTE: The applicant must pay the vendor directly for any non ADP funded items he/she may choose to purchase.

220 Repairs

The ADP does not provide funding towards the cost of repairs for ocular prostheses.
Devices and Procedures for Ocular Prostheses Not Funded by the ADP

Individuals may request funding assistance for modifications, devices and/or procedures for ocular prostheses that have not been fabricated by an ADP Registered Authorizer.

The authorizer must confirm and document during the assessment that:

- the type of ocular prosthesis is funded by the ADP; and
- the ocular prosthesis is in good condition; and
- with the devices and/or procedures requested the ocular prosthesis will suit the applicant’s needs.
Section 3

Applicant Eligibility for Program Benefits
3 

APPLICANT ELIGIBILITY FOR PROGRAM BENEFITS

The following criteria must be met:

300 

Not Eligible for Other Benefits

The applicant must not be entitled to coverage for the same authorized device, based on the same medical condition, under the Workplace Safety and Insurance Act, 1997, S.O. 1997, c.16, Schedule A or any successor legislation thereto.

The applicant must not be entitled to coverage for the same authorized device, based on the same medical condition, under the Veterans Treatment regulations made under the Department of Veteran’s Affairs Act (Canada), R.S. 1985, c. V-1, or any successor legislation thereto (Group A).

305 

Valid Health Card

The applicant must be insured as defined in the Health Insurance Act and have a valid Ontario Health Number.

310 

Permanent Residence

The applicant must hold permanent residency in Ontario.

Applicants who reside in a long-term care home must retain the authorized device(s) for their personal use and the home must agree to accept the authorized device(s).

An authorized device(s) for applicants who reside temporarily in an acute care or rehabilitation facility must be appropriate for use in their permanent residence.

315 

Physical Disability

The applicant must have a chronic physical disability requiring the use of the ocular prosthesis, device and/or procedure for a minimum of six months.
Section 4

Applicant Eligibility for Program Benefits
4 APPLICANT ELIGIBILITY CRITERIA FOR OCULAR PROSTHESES

400 The applicant must require a custom fabricated ocular prosthesis and/or specified related fitting procedures as a substitute for a partially or totally absent eye.

405 Non Eligible Items

The Program does not provide funding for the following:

- A second ocular prosthesis for the same site when the first prosthesis is still functional;
- Repairs to ocular prostheses, conformers and scleral lens prostheses;
- Modifications and adjustments for cosmetic reasons;
- Prosthetic implants (ex. hydroxyapatite) and attachment posts;
- Items funded by the Workplace Safety & Insurance Board (WSIB) or Veterans Affairs Canada (VAC) group “A” insurance for a pensioned condition;
- Ocular Prostheses fabricated by non-registered vendors, and
- Ocular Prostheses fabricated by vendors who are located outside of Ontario.

410 Individual Identified Ineligible by Authorizer

An Application for Ocular Prostheses form, requesting ADP funding assistance, must not be submitted to ADP if, after assessing the requirements of his/her client, the authorizer confirms that the individual does not meet ADP eligibility criteria.

415 Applicant Identified Ineligible by the ADP

An individual who applies for funding assistance may be deemed ineligible if the criteria for applicant access to the Program is not met and/or insufficient, incomplete and/or inaccurate information is provided on the application form.

In the case of a denial or rejection, notification will be provided to the vendor on the Remittance Advice.

The authorizer and/or the applicant may submit a request in writing that the application be reviewed if additional documentation which confirms the applicant’s eligibility for funding is available and provided in writing.
Section 5

Confirmation of Eligibility for Prostheses Required
5 CONFIRMATION of ELIGIBILITY for EQUIPMENT REQUIRED

500 In order to determine what is clinically required for ADP funding purposes, the authorizer must complete a comprehensive assessment. The certified ocularist reviews the applicant's needs and authorizes the appropriate ocular prosthesis, devices and/or procedures. Once the assessment has been completed and the authorizer confirms eligibility for ADP funding assistance the Application for Ocular Prostheses form may be completed.
Section 6

Device Eligibility
6 DEVICE ELIGIBILITY

600 Number of Devices Funded

Based on the person's medical condition, the applicant may require more than one ocular prosthesis. One ocular prosthesis per side is funded.

600.00 Funding Periods

This is the minimum period of time that a device is expected to remain useful.

Designated Funding Periods:

1. **Prostheses**

   Custom Ocular Prostheses & Scleral Lens Prostheses 5 years

2. **Devices**

   - Trial shell once/prosthesis
   - Custom Conformer as required
   - Titanium Peg once/prosthesis
   - Template once/prosthesis

3. **Procedures**

   - Ocular prosthesis, one or two processing as required
   - Ocular Prosthesis – Reglazing two/12 month period
   - Scleral lens prosthesis, one or two processing as required
   - Coupling Procedure, basic or complex once/prosthesis
   - Therapeutic build-up as required
   - Adjustments - Reductions as required
   - Recolouring, reveining once/prosthesis
   - Impression under anaesthesia once/prosthesis

605 Requests for a Replacement Device

This section pertains to replacements of ocular prostheses funded by ADP with an identical prosthesis. In cases where a replacement prosthesis is different from the previous prosthesis, policies and procedures which apply to a first time provision of a prosthesis are used.

Ocular prostheses funded by ADP are only eligible for replacement under the ADP when the applicant's current device is no longer usable. Ocular prostheses are not automatically replaced when the minimum replacement period has been reached. There must exist a proven need to replace the prosthesis such as deterioration of the device which jeopardizes the applicant's safety or the device no longer matching the applicant's orbit.

**NOTE:** The replacement eligibility date is calculated from the day the authorizer signed the Application form.
605.01 Change due to Growth or Atrophy

ADP will fund a replacement ocular prosthesis at any time if required because of growth/atrophy which affects the orbit and makes the current ocular prosthesis no longer usable.

A new Application for Funding Ocular Prostheses form must be used when a replacement prosthesis is required. The reason for the replacement must be checked.

When replacement before the minimum replacement period is required due to a applicant's growth/atrophy, the form must be completed and signed only by the applicant, authorizer, and vendor. The prescriber is not required in this case.

605.02 Change in Medical Condition

ADP will fund a replacement ocular prosthesis at anytime if required because of a change in medical condition of the orbital cavity of the client's affected eye which makes the current ocular prosthesis no longer usable.

A new Application for Funding Ocular Prostheses form must be completed when a replacement ocular prosthesis is required. Check the box for change in medical condition. All sections of the Application must be completed and signed, including the prescriber (physician) section.

605.03 Loss or Damage

The Program does not provide replacements in cases where the ocular prosthesis is lost or damaged beyond repair. The applicant should purchase or request replacement through house, travel, car, or other extended health insurance policies.

605.04 Damage Beyond Repair

If, following the designated funding period the prosthesis previously funded is irreparably damaged due to normal use or where past and current costs of repairs are excessive, the Program will fund a new prosthesis.

610 Warranty

There are two types of warranties:

610.01 Satisfactory Fit

The ADP registered vendor will warrant to the applicant that the fit of the ocular prosthesis will remain satisfactory for a period of three (3) months after the date of delivery of the device, if there is no change in the applicant’s ocular medical condition or growth/atrophy of the applicant’s orbital cavity.

During the warranty period, the applicant is eligible for a full refund from the vendor if the prosthesis cannot be fit to the client’s satisfaction. The vendor must inform the ADP to cancel the claim and invoice, providing credit to the ADP.
610.02 Discolouration and Delamination

The ADP-registered vendor will warrant in writing that under normal use, the authorized device is guaranteed against discolouration and delamination of the materials for one year from the date the completed ocular prosthesis is delivered to the client. During this warranty period, the vendor will provide or arrange any service including repairs, cleaning or replacement of the authorized device free of charge.

ADP funding is not available when the manufacturer's warranty is in effect.

615 Modifications and Procedures

Listed modifications and/or adjustments to ocular prostheses are eligible for ADP funding at anytime when required due to an applicant's growth/atrophy or a change in medical condition.

615.01 Modifications Required due to Growth/Atrophy

Modifications and adjustments due to growth/atrophy do not require the ophthalmologist's, general practitioner's or optometrist's prescription. In these cases, the applicant, the ADP-registered authorizer and ADP vendor must completed and signed the application form.

615.02 Modifications Required Due to Change in Medical Condition

Modifications and adjustments due to a change in medical condition require the physician's or optometrist's prescription and authorization by the certified ocularist.
Section 7

Application for
Ocular Prostheses Form

7
APPLICATION FOR FUNDING OCULAR PROSTHESES

Guide to Completing the Application

Refer to the Assistive Devices Program Policy and Procedures Manual, Section 9, Application Forms for details.
Section 8

Funding and Payment
8 FUNDING AND PAYMENT

800 Funding Amount for ADP Clients

The Program will pay seventy-five per cent (75%) of the ADP approved price for ocular prostheses, devices and procedures listed in the product manual.

Vendors may not bill the client more than the ADP price for the approved prosthesis, device and/or procedure.

Vendors may charge the client less than the ADP approved price.

The vendor must charge the client twenty-five per cent (25%) of the purchase price and bill ADP for 75% of the purchase price.

NOTE: Should the vendor charge the client less than the maximum ADP approved amount, or provide a rebate or discount to the client for their ADP approved devices, both the client portion (25%) and the ADP portion (75%) must be adjusted accordingly.

805 Funding for MCSS Recipients

Co-payment for clients receiving Social Assistance Benefits:
- Ontario Works (OW)
- Ontario Disability Support Program (ODSP)
- Assistance to Children with Severe Disabilities (ACSD)

Applicants receiving social assistance benefits through OW, ODSP or ACSD on the ADP Authorizer's date will receive one hundred per cent (100%) of the ADP approved price for all approved device codes

810 Delivery of Prostheses, Devices and Procedures

The vendor will deliver/provide the prosthesis, device and/or procedures as prescribed and authorized. The vendor will also advise the client regarding warranty and after purchase services offered and provide a copy of the manufacturer's warranty and user's manual as applicable.

815 Expiry Date of the Application for Ocular Prostheses Form

The application form is considered current and valid for one (1) year from the authorizer assessment date.

NOTE: The expiry date will NOT be extended. After the expiry date a new assessment must be completed and a new application form must be submitted to the Program.

NOTE: The authorizer assessment date must precede the delivery of the ocular prosthesis, device or procedures to the client.
Section 9

Invoicing Procedures
INVOICING PROCEDURES

Guide to Completing the Invoice

Refer to the Assistive Devices Program Policy and Procedures Manual, Section 10, Invoice Processing and Payment for details.

ADP Processing Errors

In the event of an ADP processing error being identified following funding approval, the ADP will co-operate with the authorizer and client to make any necessary corrections.

The authorizer must notify the ADP in writing of the error(s) along with a request for the approval to be amended.

Authorizer Prescription Errors & Omissions

In the event of an authorizer prescription error and/or omission being identified following funding approval, the ADP will co-operate with the authorizer to make any necessary corrections.

The authorizer must return a copy of the page of the application form to the ADP with the errors highlighted along with a request for the approval to be amended.

Client Refusal of Delivered Equipment

In the event of client refusal either at the time of delivery or immediately thereafter, the ADP will co-operate with the client, authorizer and vendor to resolve the situation.
Section 10

Authorizers
AUTHORIZERS

ADP Registered Authorizer Status

Certified Ocularists wishing to be registered with the Program for Ocular Prostheses must be registered as authorizers in the Ocular Prostheses category.

General Authorizer Policies

Detailed information about authorizer registration, policies and procedures, are found in the Assistive Devices policies and Procedures Manual Section 2 Authorizer Registration, Section 4 General Authorizer Policies and Section 6 General Authorizer and Vendor Policies.

Authorizer Agreement

The Program must establish relationships with health professionals in order to ensure that ADP clients are assessed for devices that best suit their needs. The Agreement sets out the responsibilities of ADP Registered Authorizers. In particular please note that in order to maintain registered status the authorizer must:

- maintain an understanding of policy and procedures related to the Program and the Ocular Prostheses Category.
- maintain a good working knowledge of device authorization and knowledge of currently available products listed in the product manual.
- recommend devices only for individuals whom he/she has assessed in person and determined eligible for funding assistance.
- not have a professional affiliation with a registered vendor or listed manufacturer.
- once the ADP funded prosthesis, device and/or procedure has been delivered/provided to the client, provide follow-up to ensure that they continue to meet the client's needs.

Record Keeping

Accurate record keeping is essential. The Program may ask to see the authorizer's clinical assessment findings to confirm the applicant's eligibility and/or as part of the Program's authorizer audit review procedures.

NOTE: Authorizers are required to keep and/or have immediate access to a complete copy of all Application for Ocular Prostheses forms submitted to the Program.
Section 11

Vendors
1 VENDORS

1100 ADP Registered Vendor Status

Vendors wishing to bill the Program for ocular prostheses must be registered as vendors in the Ocular Prostheses category.

Vendors applying for registration status must submit the names of staff members who have the required professional qualifications to fabricate and/or fit ocular prostheses, devices and related procedures and proof of such qualifications.

1105 General Vendor Policies

Detailed information about vendor registration, policies and procedures, are found in the Policies and Procedures Manual for the Assistive Devices Program Section 3 Vendor Registration, Section 5 General Vendor Policies, Section 6 General Authorizer and Vendor Policies and Section 10 Invoice Processing and Payment.

Note in Particular:

(i) Section 500 Maintaining Registration Status with the Program
(ii) Section 505 Relationships of Hospitals and Registered Vendors
(iii) Section 510 Relationships of Long-Term Care Facilities & Registered Vendors
(iv) Section 520 Rebates
(v) Section 540 Confidentiality
(vi) Section 545 Solicitation of ADP Related Business
(vii) Section 550 Advertising of ADP Related Business
(viii) Section 555 Informing Persons about the Program
(ix) Section 575 Refusal to Supply for Safety Reasons
(x) Section 580 Warranties of Purchased Devices
(xi) Section 585 Repairs of Purchased Devices

1110 Secondary Locations

ADP registered vendors may have a secondary location that is open to the public for less than eight (8) hours per week. A secondary location does not need to be registered separately with the ADP as a vendor.