

# Notice from the Executive Officer: Claims submission for prescriptions with drug costs over \$10,000

The increasing number of Ontario Drug Benefit (ODB) prescriptions with a drug cost of \$10,000 or more has led to an increasing number of manually submitted paper claims. Since the current electronic claims standard does not support drug costs exceeding \$9,999.99, the ministry is introducing a change to decrease the administrative burden for pharmacists and to facilitate prompt pharmacy payments.

Effective November 13, 2015, pharmacists can submit online claims for prescriptions with a drug cost of \$10,000 or more by splitting the claim into multiple submissions, with the exception of extemporaneous compounds. Extemporaneous compounds with drug costs of \$10,000 or more must continue to be submitted using the standard paper claims process.

Claims can only be split for the purpose of online submission. There are no changes to the paper claim submission process.

In order for the Health Network System to adjudicate the claims appropriately, pharmacists are required to submit the claims according to the following rules:

- The quantity supplied must be split into approximately equal portions without any changes to the submitted price per unit (each split claim with drug costs less than \$10,000);
- The day's supply must be split accordingly (please note Drug Utilization Review (DUR) responses such as refill too soon and duration of therapy messages would be based on this reduced day's supply);
- Mark-up remains at 6% on all split claims; and,
- A dispensing fee must be submitted for the first split claim only.

Additional details can be found in the accompanying frequently asked questions (FAQ) document.

**Additional information:**

**For Pharmacies:**

Please call ODB Pharmacy Help Desk at: 1-800-668-6641

**For all other Health Care Providers and the Public:**

Please call ServiceOntario, Infoline at 1-866-532-3161

TTY 1-800-387-5559.

In Toronto, TTY 416-327-4282