

Ontario Public Drug Programs

Notice from the Executive Officer: Claim Submission/Reversal and Special Authorization (Allergen) forms

August 14, 2018

There is a new mailing address for Claim Submission/Reversal and Special Authorization (Allergen) forms.

Effective immediately, all completed Drug Benefit Claim/Reversal and Special Authorization (Allergen) forms must be submitted by pharmacies to the London address stated below for processing. The Hamilton office no longer processes these claims. There are no other changes to the paper claim submission process.

NEW CLAIM SERVICES BRANCH ADDRESS:

**Ministry of Health and Long-Term Care
Claims Services Branch
130 Dufferin Avenue 4th Floor
London, ON N6A 5R2**

Additional Information:

For pharmacies:

Please call the ODB Pharmacy Help Desk at: 1-800-668-6641

For all other Health Care Providers and the Public:

Please call ServiceOntario, Infoline at 1-866-532-3161 TTY 1-800-387-5559. In Toronto, TTY 416-327-4282