

**Executive Officer Notice:****July 30, 2020**

This is an update to the previous Executive Officer Notice dated March 20, 2020 regarding suspension of inspections. The ministry is resuming all pharmacy inspection activities which may involve on-site and/or remote activities for the purposes of post-payment verification of claims reimbursed under the Ontario Drug Benefit (ODB) program effective August 1, 2020. The ministry will continue to monitor developments regarding COVID-19, and policies and procedures will be in place to ensure the safety of pharmacy and ministry staff during pharmacy inspection activities.

Pharmacies are reminded that all submissions for payment under the ODB program are required to be in compliance with applicable laws and ministry policies and may be subject to post-payment verification when inspection activities resume.

**Additional Information:****For pharmacies:**

Please call ODB Pharmacy Help Desk at: 1-800-668-6641

**For all other Health Care Providers and the Public:**

Please call ServiceOntario, Infoline at 1-866-532-3161 TTY 1-800-387-5559. In Toronto, TTY 416-327-4282.