The Ministry of Health and Long-Term Care has identified a problem on the September Remittance Advice (RA). This issue may have resulted in an overpayment or an underpayment of service encounter payments for the Nurse Practitioner Access Reporting Pilot.

The problem affects services with health numbers greater than or equal to 7250000000 which were assessed after August 16, 2011.

The ministry has identified that this problem has impacted the Nurse Practitioner (NP) Service Encounter Payment Detail Report and payment on the September RA in the following manner:

- services which should have contributed towards a NPAR service encounter payment did not contribute, or
- services incorrectly contributed multiple times towards a NPAR service encounter payment.

The ministry is working towards a resolution for this payment issue and the correction for these payments will appear on the November 2011 RA.

For more information please contact the Primary Health Care Branch at 1 613-536-3200.