The Ministry of Health and Long-Term Care has identified a problem on the September Remittance Advice (RA). This issue may have resulted in an overpayment or an underpayment for the following incentives:

- Blended Fee for Service Premium
- Special Premiums
- Outside Use
- Access Bonus Payment – Family Health Organization only
- Complex Fee for Service Premium
- Fecal Occult Blood Test (FOBT) Premium

The problem affects services with health numbers greater than or equal to 7250000000 which were assessed after August 16, 2011.

The ministry has identified that the problem impacted the RA as follows:

- Services which should have contributed toward an incentive payment did not contribute
- Services incorrectly contributed multiple times towards an incentive payment.

In September the ministry corrected Outside Use accumulations to ensure an accurate Access Bonus payment on the October 2011 RA.

The ministry is working towards a resolution for all other outstanding payment issues and the correction for these payments will appear on the November 2011 RA.

For more information, please contact your local ministry office.