

# INFOBulletin

Keeping health care providers informed of payment, policy or program changes

**To:** Physicians, Hospitals, Clinics and Laboratories  
**Published By:** Claims Services Branch  
**Date Issued:** February 5, 2013 **Bulletin #:** 4586  
**Re:** Diskette Elimination

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As previously communicated, diskettes will no longer be accepted for OHIP medical claims submission after **February 19, 2013**. Most providers were required to stop submitting claims by December 18<sup>th</sup>, January 18<sup>th</sup> or February 1<sup>st</sup>. If you have a diskette deadline of February 19<sup>th</sup>, your claims being submitted on diskette must be received by a Ministry of Health and Long-Term Care (MOHLTC) Claims Processing Office on or before February 19, 2013.

**If a diskette is received after February 19, 2013, it will not be processed.**

After February 19<sup>th</sup> the ministry will no longer have the technical capability or staffing to process diskettes.

**Extensions will not be granted under any circumstance.**

The ministry has introduced a new Medical Claims Electronic Data Transfer (MC EDT) web page which allows manual upload and download of claim submission files using the internet. Please refer to [INFOBulletin #4568](#) on the ministry's website for information on the new service.

Claims can be submitted electronically via the legacy EDT system or MC EDT. If you are already registered with one of these services, please submit your claims via EDT or MC EDT. If you have not yet registered please do so as soon as possible to avoid payment issues.

For information on how to register and begin using the new MC EDT service or the legacy EDT system please contact the Service Support Contact Centre at: 1-800-262-6524 or email at [SSContactCentre.MOH@ontario.ca](mailto:SSContactCentre.MOH@ontario.ca).

