

INFOBulletin

Keeping health care providers informed of payment, policy or program changes

To: All Physicians and Hospitals

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Re: Updated Address for OHIP Cards

It is important to urge your patients to make sure their health card address is up-to-date.

Ontario law requires residents to keep their address up-to-date for their health card and other services. If Ontario residents do not change their address every time they move, they could miss out on important information regarding their health care coverage.

As you are aware, not having an updated address with the Ministry could also lead to administrative challenges for healthcare providers.

To update their address, Ontario residents can visit ServiceOntario.ca/AddressChange. Addresses can also be changed by mail or in person. Visit ServiceOntario.ca or call 1-888-376-5197 or TTY 1-800-387-5559 for more information.

Please post the attached poster in your office/facility to ensure your patients are aware they need to keep their address up-to-date with ServiceOntario.

