

# INFOBulletin

Keeping health care providers informed of payment, policy or program changes

**To:** Physicians, Hospitals, Clinics and Laboratories  
**Published By:** Claims Service Branch - Ministry of Health and Long-Term Care  
**Date Issued:** May 1, 2014 **Bulletin #:** 4628  
**Re:** New Error Code and Explanatory Code

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## New Error Code

### **CNA - Counselling NOT Allowed**

A new error code "CNA" - **Counseling Not Allowed** was introduced effective May 1, 2014. Claims submitted for counseling (K013, K014, K044, and K040) on the same day, for the same patient, by the same physician as a previously paid visit or procedure will reject to the Error Report (ER) as **CNA**.

For further information refer to OHIP Technical Bulletin #14-003.

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## New Explanatory Code

### **DF - Corresponding fee code has not been claimed or was approved at zero**

A new explanatory code was introduced effective May 1, 2014. The new explanatory code **DF** will be reflected on your Remittance Advice (RA) and the claim will be paid at zero.

This explanatory code will be applied when the required corresponding fee code was not claimed or the corresponding fee was paid at zero.

For further information refer to OHIP Technical Bulletin #14-005.