

INFOBulletin

Keeping health care providers informed of payment, policy or program changes

To: Physician Services

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Re: VH8 - Date of birth on claim does not match with HN on RPDB

Please be advised effective May 1, 2014, the Ministry of Health and Long Term Care will no longer accept birthdates that do not match exactly to what is recorded in the Registered Person Data Base (RPDB) for Ontario patients.

As a result, you may see an increase of rejects ***VH8 - Date of birth on claim does not match with HN on RPDB*** to your error report. Please confirm the correct date of birth with the patient, correct the claim and resubmit for processing.

If you have any questions please contact the Service Support Contact Centre at 1 800 262-6524.

Please note that the Service Ontario - 24 x 7 Helpdesk cannot provide correct date of birth as part of their Health Number Look Up service.

