

INFOBulletin

Keeping health care providers informed of payment, policy or program changes

To: Physician Services

Published By: Claims Services Branch

Date Issued: January 16, 2015

Bulletin #: 4641

Re: Update: Medical Claims Electronic Data Transfer (MCEDT) Technical Issues

Due to a higher than anticipated volume of transactions, the MC EDT service experienced intermittent technical issues for several days this month. The ministry implemented an enhancement early this week and service levels are returning to normal. Remittance Advices, Error Reports and Batch Edit Reports can now be downloaded and claim files uploaded.

Note that the published cut off for January claim submissions is January 19th but claims can continue to be submitted to the Ministry and every effort will be made to process claims received by January 27th 2015 for payment in February 2015.

The ministry will continue to monitor the service and provide updates as required. If you experience any additional issues with the service, please contact the Service Support Contact Center at 1-800-262-6524.