

INFOBulletin

Keeping health care providers informed of payment, policy or program changes

To: Physician Services

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Re: February 2015 Remittance Advice

The February 2015 Remittance Advice will not be available for download until February 3, 2015.

The ministry wants to assure all Medical Claims Electronic Data Transfer (MC EDT) users that actions have been taken to avoid the technical issues experienced early in January.

The MC EDT service is available 24 hours a day, 7 days a week and the ministry encourages users who have flexible business hours or software that can be scheduled to upload claims and/or download reports, to access the service outside regular core business hours. The service demand during off peak times is reduced and therefore the system response time is improved for both claim submissions and report downloads.

The ministry continues to investigate opportunities to improve the client experience with the MC EDT service and continues to work closely with software vendors to optimize how vendor software works with the MC EDT service.

If you have any additional questions on the MC EDT service please contact the Service Support Contact Center at 1 800-262-6524.