Effective immediately, the Ministry of Health and Long-Term Care has modified its procedures for changing bank account information for those health care providers who receive fee-for-service payments by direct deposit.

**These new procedures apply only if a provider is changing the current bank account to which funds are deposited. The new procedures apply to future changes to your banking information.**

There is no requirement for you to confirm/reconfirm current banking information with the Ministry at this time if there has been no change to your banking information.

In order to change your bank account information in the future, the following documents must be sent to the ministry:


2. Void personal or corporate cheque
As part of the modified procedures to enhance security, ministry staff will also be confirming the change request details directly with providers. Information and privacy laws prevent ministry staff from accepting authentication from anyone other than the provider. Confirmation will take place via telephone.

When changing your bank account information, please do not close your old account until you start receiving payment into the new account.

If you have any questions relating to these procedures, please contact your local ministry office.