

## Technical Bulletin - Data Link

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Cross Reference N/A	Reference N/A
Date September 2009	Response required N/A

### **Subject: Bell Canada De-Commissioning Datapac Connection by December 31, 2009**

Bell Canada has announced that their Datapac service will no longer be available as of December 31, 2009.

The Ministry of Health and Long-Term Care no longer accepts new Health Card Validation (HCV) enrolments or new Electronic Data Transfer (EDT) enrolments (claims submissions/overnight batch eligibility checking) that require Bell Canada's Datapac service as a connection method to the ministry.

The following options are available to replace Datapac connections.

#### **HCV Service**

- External Network Access (ENA) through Transmission Control Protocol/Internet Protocol (TCP/IP).
- Interactive Voice Response (IVR).
- Overnight Batch Eligibility Checking (OBEC) - requires enrolment to the EDT service.
- Contract a 3<sup>rd</sup> party service provider who offers HCV services.

#### **EDT Service**

- External Network Access (ENA) through Transmission Control Protocol/Internet Protocol (TCP/IP).
- Direct Dial Access
- Contract a 3<sup>rd</sup> party service provider/billing agent who provides EDT services.

Detailed information is available in the HCV User Guide and EDT Reference Manual, both of which are located on the ministry's website:

[http://www.health.gov.on.ca/english/providers/pub/pub\\_menus/pub\\_ohip.html](http://www.health.gov.on.ca/english/providers/pub/pub_menus/pub_ohip.html)

Inquiries can be directed to the ministry's Service Support Contact Centre at 1-800-262-6524 or in Kingston call 613-548-7981.

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#### **Data to follow**

No

**For further information contact**  
Service Support Contact Centre

**Telephone**  
1-800-262-6524 or  
613 548-7981 from within the Kingston

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