

## OHIP: Health Card

You need to visit a [ServiceOntario centre](#) if :

1. You have never had Ontario health insurance coverage before (e.g., have moved from another country or province).
2. Your **red and white health card** needs replacing because :
  - It is lost, stolen or damaged (e.g., card is broken, magnetic strip doesn't work)
  - Your name has changed
  - Your date of birth or other information has been recorded incorrectly (your provider may discover this while checking your health card)
  - A health provider has advised you that there is something wrong with your card or your coverage
  - You received notification from the ministry to register for a photo health card
3. Your **photo health card** needs replacing because :
  - The information shown on the card has changed (e.g., change of name)
  - You received a renewal notice that your health card is expiring
  - You are older than 15 ½ years of age and your photo health card is either expiring soon or has passed its renewal date (bottom right of the card). Please refer to [Renewing Your Photo Health Card](#).

Whether applying for a new or replacement health card, you must bring **three original documents** to prove citizenship/immigration status, residency in Ontario and identity (refer to the [Ontario Health Coverage Document List](#) (form 9998E-82)).

You may be asked for additional documents. For example, if your name has changed you may need to provide a marriage certificate or a change of name certificate. .../2

Children older than 15½ years of age must register in person and have their photo and signature captured. They will need their own original documents.

You do not need to go to a ServiceOntario centre if :

- You still have a valid red and white health card.
- Your photo health card is lost, stolen or damaged (e.g., card is broken, magnetic stripe doesn't work)
- Your child is under 15 ½ years of age and needs to renew his or her photo health card (refer to [Renewing Your Photo Health Card](#))
- You are 80 years of age or older and receive a notice allowing you to renew your photo health card by mail and you have no changes to name or address (refer to [Renewing Your Photo Health Card](#))

June 2015

Reference Number 016782

FOR MORE INFORMATION:

Call the ServiceOntario **INFOline**

Toll-free: 1-866-532-3161

TTY toll-free: 1-800-387-5559

Core Hours: 8:30am - 5:00pm EST