

Technical Bulletin - Data Link

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Cross Reference	Reference N/A
Date September 2008	Response required N/A

Subject: Important News for EDT Users

The Ministry of Health and Long-Term Care (the ministry) is making improvements to the Electronic Data Transfer (EDT) service. On October 3, 2008 a hardware upgrade will be implemented. The implementation and transition of the hardware upgrade will not affect the functionality of EDT for EDT users. The EDT service will remain unchanged.

EDT Service Temporarily Unavailable

The EDT service will be temporarily unavailable from 5:00 p.m. Friday, October 3, 2008 until 8:00 a.m. Monday, October 6, 2008. Your patience is appreciated.

Sending/Receiving Files

Files can continue to be uploaded or downloaded up to 5:00 p.m. Friday, October 3, 2008.

Files in Mailbox

All unread files residing in your mailbox at 5:00 p.m. Friday, October 3, 2008 will be migrated to the new operating system. Please clean your mailbox and remove any unneeded files by 5:00 p.m. Friday.

Fee for Service Medical Claims

You will not be able to upload or download claims files from 5:00 p.m. Friday, October 3, 2008 until 8:00 a.m. Monday, October 6, 2008. Bath Edits and Error Reports for claims submitted on Friday, October 3, 2008 will be delivered as per the regular schedule.

Overnight Batch Eligibility Checking (OBEC)

You will not be able to upload or download OBEC from 5:00 p.m. Friday, October 3, 2008 until 8:00 a.m. Monday, October 6, 2008. Responses for OBEC files submitted on Friday, October 3, 2008 will be available in your mailbox on Monday, October 6, 2008.

New EDT Maintenance Schedule

Effective October 5, 2008, the ministry will be implementing a new EDT system maintenance schedule. System maintenance will be completed weekly on Sunday morning between the hours of 1 a.m. and 5 a.m., as required. The EDT service will not be available during these maintenance periods.

Data to follow No	
For further information contact Service Support Contact Centre	Telephone 1 800 262-6524 or 613 548-7981 from within the Kingston area