EXHIBIT 7.2: CAD FEATURES & FUNCTIONS			
	HAMILTON (CURRENT)	**TORONTO (CURRENT)**	**HAMILTON (PLANNED)**
TELEPHONE / RADIO	Penta Telephone / Radio interface (analogue system)	AVTEC telephone / radio system (digital)	Bell Mobility / Fleet Net system (digital)
CAD	ARIS (DOS-based)	Tritech VISICAD (Windows-based)	Tritech VISICAD (Windows-based / State-of-Art)
• ***Call taking***; entry of pertinent call information	available	available	will be maintained
• ***Priority assessment***; medical algorithm for prioritizing calls	MOHLTC DPCI. Computer-based within ARIS. Can also be accessed from flip cards	Clawson's AMPDS. Presently card-based. Evolving to computer-based possibly by year's end	Will be MOHLTC DPCI / enhanced DPCI 2. Will be integrated within VISICAD; flip cards as backup.
• ***Dispatch Routing***; routes call to appropriate dispatcher	available	available	will be maintained
• ***Call Tracking***; tracks the status / times of various actions	available	available	will be maintained
• ***Communicator Tracking***; tracks actions of each communicator	available	available	will be maintained
• ***Inter-Centre Communications***; seamless dispatch	available	Not supported by Toronto's version of Tritech VISICAD	Is supported by state-of-art Tritech VISICAD system
• ***Update Function***; Provides status updates on vehicles / calls	available	available	will be maintained
• ***Data Collection***; compiles call information into a database	available	available	will be maintained
• ***Call Statistics***; capability to generate statistical summaries	Limited set of pre-programmed queries is available	Windows-based programming permits relatively simple design and generation of statistical reports	Plans afoot to provide all CACCs with enhanced tools for generation of statistical reports
• ***Call locator / GIS***: maps call location	Operates on a separate computer from ARIS; communicator must initiate function independently	Integrated as an automatic function in the Tritech VISICAD system	Will be integrated as an automatic function in the Tritech VISICAD system
• ***Vehicle Tracking***: identifies & maps call location	Communicator estimates location from last recorded vehicle transaction; function maps estimated position	AVL / GPS is integrated in the Tritech VISICAD system; accurate location of vehicle is shown in real time	CAD system platform will support AVL / GPS as an add-on feature
• ***Paging:*** transmission of messages to fleet crew	Area stations are equipped with base pagers for short voice messages	Alpha-numeric mobile paging system is integrated in Tritech VISICAD; transmits call information using mouse "drag and drop" feature	CAD system platform will support alpha-numeric mobile paging system as an add-on feature
QUALITY ASSURANCE	Manually driven process involving random call audits of ARIS information and voice tapes	AMPDS, in computer-based form, includes a QA component to track individual communicators' performance	Enhanced DPCI 2, will include computer-based series of queries to facilitate performance monitoring