

EXHIBIT 8.4: BENCHMARKING TO OTHER EMERGENCY SERVICES DISPATCH SYSTEMS

Location	Type	Pop'n	Sq. Km.	Juris.	Call Volume	Calls Per Budg. FTE	Calls Per Budg. Hr	Disp. Hrly Wage	Turnover (2 yrs)
MOHLTC CACC:									
Hamilton	EMS	1.10 M	7,000	5	185,000	6,400	3.0	\$18.66	23
Barrie	EMS	0.45 M	5,500	2	84,000	6,200	3.0	\$18.66	20
London	EMS	0.75 M	40,000	7	121,000	5,900	2.8	\$18.66	17
TRANSFER PAYMENT CACC:									
Kingston (Hosp'l)	EMS	0.31 M	30,000	6	65,000	4,800	2.2	\$18.66	2
Toronto (Mun'l)	EMS	2.20 M	640	1	280,000	4,200	2.0	\$25.17	7
MUNICIPALLY OPERATED:									
Calgary	EMS	0.86 M	550	1	63,000	4,500	2.1	\$29.00	3
Edmonton	Fire & EMS	0.65 M	700	1	102,000	3,900	1.8	\$25.00	3
Hamilton	Fire	0.63 M	1,358	1	25,000	2,500	1.1	\$27.21	3
Niagara Falls	Fire	0.10 M	200	2	4,500	1,100	0.5	\$21.50	0
St. Catharines	Fire	0.35 M	1,700	10	10,000	1,000	0.6	\$25.00	0
Niagara Region	Police	0.45 M	1,896	1	128,000	2,500	1.3	\$22.35	8