

Ministry of Health and
Long-Term Care

Ministère de la Santé
et des Soins de longue durée

Assistant Deputy Minister
Corporate and Direct Services Division

Sous-ministre adjointe
Division des services directs et ministériels

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January 19, 2007

Memorandum to: MOHLTC employees

From: Dawn Ogram
Assistant Deputy Minister

Subject: Announcement of Director Individual Eligibility Review Branch

I am pleased to announce that Brenda Kritzer has been appointed the Director of the new Individual Eligibility Review Branch, in the Corporate and Direct Services Division, effective February 1, 2007.

In her new role, Brenda will develop best practices in service delivery and funding structures and processes, change management and performance measures for the individual eligibility programs of OHIP, drugs, assistive devices and home oxygen, and the province's Blood Program. A comprehensive transition plan and timetable will be communicated at a later date which describes when functions and units will transition to the new branch under Brenda's leadership.

Since joining the OPS, Brenda has worked as the Project Director, Transfer Payment Accountability Framework, at the Victims Services Secretariat and was a Manager of Court Operations at the Ministry of the Attorney General. Prior to that Brenda worked with the Ministry of Education and the Ministry of Training, Colleges and Universities in various management roles. Prior to this appointment, Brenda was MOHLTC's Associate Director of Operations in the Drug Programs Branch and she will continue to have responsibility for those functions.

In addition to these employment qualifications, Brenda holds a Masters Degree in Public Administration from Queen's University and an Honours B.A. from the University of Waterloo.

I am delighted that Brenda has agreed to bring her considerable experience to lead this Branch.

Please join us in wishing her well as she assumes her new responsibilities.

"original signed by"

Dawn Ogram
Assistant Deputy Minister