

Name	2013 Response Time Standard		
Kenora (DSB)	Plan in Minutes	Plan in Percentage	Performance in Percentage Submitted March 31, 2014
SCA	6	45%	34.5%
CTAS 1	8	60%	46.0%
CTAS 2	15	70%	74.4%
CTAS 3	15	75%	73.8%
CTAS 4	20	75%	80.0%
CTAS 5	25	75%	86.5%

Name	2014 Response Time Standard		
Kenora (DSB)	Plan in Minutes	Plan in Percentage	Performance in Percentage Submitted March 31, 2015
SCA	6	35%	31.2%
CTAS 1	8	55%	43.0%
CTAS 2	15	70%	74.5%
CTAS 3	15	75%	74.2%
CTAS 4	20	75%	77.7%
CTAS 5	25	75%	82.7%

Name	2015 Response Time Standard		
Kenora (DSB)	Plan in Minutes	Plan in Percentage	Performance in Percentage Submitted March 31, 2016
SCA	6	30%	41.3%
CTAS 1	8	40%	52.4%
CTAS 2	15	70%	74.9%
CTAS 3	15	75%	73.9%
CTAS 4	20	75%	79.1%
CTAS 5	25	75%	82.8%

Name	2016 Response Time Standard		
Kenora (DSB)	Plan in Minutes	Plan in Percentage	Performance in Percentage
SCA	6	30%	Due March 31, 2017
CTAS 1	8	40%	
CTAS 2	15	70%	
CTAS 3	15	75%	
CTAS 4	20	75%	
CTAS 5	25	75%	