

Effectiveness Review Steering Committee Final Communiqué for the Public Website

The 2007-10 Ministry/LHIN Accountability Agreement (MLAA) required the Ministry and LHINs to evaluate their effectiveness in carrying out the transition and devolution of authority provided for in the agreement. The process was designed to build a stronger health care system to benefit the people of Ontario and to determine what we have done well and how we can do even better.

In fall 2008, the Effectiveness Review Action Plan (ERAP) Steering Committee was created and tasked with developing a response to the recommendations of the Effectiveness Review report. Through the collaborative efforts of the Ministry and LHINs, an effective and comprehensive response to the MOHLTC/LHIN Effectiveness Review was undertaken. As a result, the recommendations identified in the report have been addressed and the results of the work undertaken are being assimilated into everyday Ministry/LHIN business processes and practices to support the ongoing devolution to the LHINs. Below is a summary under the previously identified common areas of work:

- **Authority/ Policy/ Relationships** – Authority framework outlining the roles and responsibilities for shared authority as set out in the legislation, Memorandum of Understanding (MOU) and accountability agreements has been completed and will be applied to strengthen processes and protocols. A recommended approach has been developed by the Ministry to incorporate LHIN involvement in policy development. Together, these tools will aid the LHINs and the Ministry in achieving shared goals and objectives.
- **Processes** – A devolution framework and protocol plan has been developed to ensure consistent process when devolving programs. Identification of opportunities for reporting requirements to be streamlined or better aligned is complete. Some of the recommendations from this work will be incorporated into the renewal of the Ministry-LHIN Accountability Agreement (MLAA) for 2009/10 with other recommendations being assessed as part of the development of the new MLAA for 2010-2013.
- **Capacity** – The Local Health Integration Network Collaborative has been created to strengthen relationships between and amongst health care providers, associations and the LHINs and to support system alignment. The Ministry reorganization continues with various branches recruiting to fill outstanding gaps.
- **Knowledge Management** – An overview providing guidance on business interactions within the LHIN/Ministry environment has been completed. The Ministry will continue to provide learning opportunities for staff across government regarding the role of LHINs and ensure that new staff are properly oriented.

• **Performance Management** – In response to the recommendations regarding measurement of outcomes and system progress, the Ministry is continuing the process to develop a health system scorecard. Extensive consultation was undertaken to better understand information management priorities and needs. Work is underway to implement an action plan for meeting these priorities.

• **Governance** – Work in this area focused on the development of a Governance Evaluation Framework which sets out the qualities of a high functioning board. Using this framework, an evaluation of LHIN Boards has been implemented. The outcomes of this report will support LHIN Boards and the Ministry strengthen the management of the health system through effective governance practices.