

Ministry of Health  
Drugs and Devices Division

# Notice: Regulatory Amendments relating to Recordkeeping Requirements for Pharmacies and Dispensing Physicians under the Ontario Drug Benefit Program

March 18, 2021

The purpose of this notice is to provide information regarding recent amendments to Ontario Regulation 201/96 under the *Ontario Drug Benefit Act* (ODBA) which enable most recordkeeping requirements for pharmacies and dispensing physicians to be set out in the Ontario Drug Programs Reference Manual (“Manual”).

These amendments have been made to reduce regulatory burden for dispensers by streamlining most recordkeeping requirements into one document (the Manual) to provide clarity to dispensers on recordkeeping requirements, including retention periods.

**The amendments have been approved by the Ontario Government and have an effective date of March 18, 2021.**

**The most recent version of the Manual is available here:**

[https://www.health.gov.on.ca/en/pro/programs/drugs/resources/odp\\_reference\\_manual.pdf](https://www.health.gov.on.ca/en/pro/programs/drugs/resources/odp_reference_manual.pdf)

To further inform healthcare providers and patients, we have also included a Frequently Asked Questions (FAQs) document for reference purposes.

**Additional information:**

**For pharmacies:** Please call ODB Pharmacy Help Desk at: 1-800-668-6641

**For all other health care providers and the public:**

Please call ServiceOntario, Infoline at 1-866-532-3161 TTY 1-800-387-5559. In Toronto, TTY 416-327-4282.