

Ontario Public Drug Programs

Frequently Asked Questions: Split claims for prescriptions with drug costs over \$10,000 or more

1. Can pharmacists submit split claims for prescriptions with drug costs of \$10,000 or more?

Effective November 13, 2015, pharmacists can submit online claims for prescriptions with drug costs of \$10,000 or more by splitting the claim into multiple online submissions, with the exception of extemporaneous compounds. Extemporaneous compounds with drug costs of \$10,000 or more must be submitted using the standard paper claims process. The total quantity, drug costs and mark-up for all the split claims must equal the same amounts that would have been submitted as a single paper claim.

2. How should a prescription with drug costs of \$10,000 or more be submitted online?

To submit an online claim for a prescription with drug costs of \$10,000 or more, the quantity of drug is to be split in approximately equal portions without any changes to the submitted price per unit (each split drug claim with drug costs less than \$10,000).

For example, a prescription for 100 tablets (drug costs of \$12,000) should be split into 2 online claims for 50 tablets each (drug costs of \$6,000 for each split claim).

	Full claim	Split claim #1	Split claim #2
Quantity	100	50	50
Price per unit	\$120.00	\$120.00	\$120.00
Drug costs	\$12,000.00	\$6,000.00	\$6,000.00
Mark-up (6%)	\$720.00	\$360.00	\$360.00
Dispensing fee	\$8.83	\$8.83	\$0
Days' supply	30	15	15
Intervention code(s)	-	MP	MP and MM
Total claim costs	\$12,728.83	\$6,368.83	\$6,360.00

In order for the Health Network System to adjudicate the claims appropriately, pharmacists are required to submit the split claims according to the following rules:

- The quantity supplied must be split into approximately equal portions without any changes to the submitted price per unit (each split drug claim with drug costs less than \$10,000);
- The days' supply must be split accordingly (please note Drug Utilization Review (DUR) responses such as refill too soon and duration of therapy messages would be based on this reduced days' supply);
- Mark-up remains at 6% on all split claims; and,
- A dispensing fee must be submitted for the first split claim only.

Improper claim submissions are subject to recoveries.

3. What interventions codes must be used to submit split claims for prescriptions with drug costs of \$10,000 or more?

Pharmacists must submit the intervention code MP to override response code D6 on the first split claim. For all subsequent split claims, the intervention codes MP and MM must be used to override response codes D6 and A3 respectively.

Table 1: Intervention codes

Response code	Message description	Intervention code / description
A3	Identical claim has been processed	MM = replacement claim, drug costs only
D6	Maximum cost is exceeded	MP = valid claim value \$1,000 to \$9,999.99

4. How should a prescription with drug costs of \$20,000 be submitted online?

A prescription with drug costs of \$20,000 must be split into more than 2 claims for online submission. The quantity supplied is to be split into approximately equal proportions sufficient to submit the claim online (each split claim with drug costs less than \$10,000).

For example, a prescription for 5 tablets (drug costs of \$20,000) should be split into 3 online claims (2 tablets each for first and second split claim (drug costs of \$8,000 for each claim); and 1 tablet for the remaining split claim (drug costs of \$4,000 for the last claim).

	Full claim	Split claim #1	Split claim #2	Split claim #3
Quantity	5	2	2	1
Price per unit	\$4,000.00	\$4,000.00	\$4,000.00	\$4,000.00
Drug costs	\$20,000.00	\$8,000.00	\$8,000.00	\$4,000.00
Mark-up (6%)	\$1,200	\$480	\$480	\$240
Dispensing fee	\$8.83	\$8.83	\$0	\$0
Days' supply	75	30	30	15
Intervention codes	-	MP	MP and MM	MP and MM
Total claim costs	\$21,208.83	\$8,488.83	\$8,480.00	\$4,240.00

Pharmacists must submit the intervention code MP to override the response code D6 on the first split claim. For all subsequent split claims, the intervention codes MP and MM must be used to override response codes D6 and A3 respectively.

5. What is the mark-up percentage for split claims?

All claims that are split for the purpose of online submission (prescriptions with drug costs \$10,000 or more) are to be submitted with a mark-up of 6%.

6. What is the dispensing fee on split claims?

The first claim is to be submitted with a dispensing fee. All subsequent split claims are to be submitted with a \$0 dispensing fee. The ministry will not pay a dispensing fee on subsequent split claims.

7. Can I still submit prescriptions with drug costs over \$10,000 as a standard paper claim?

Yes. In fact, there may be situations where submission of a paper claim will be required.

For example,

- Extemporaneous compounds with drug costs \$10,000 or more;
- More than two (2) intervention/exception codes are required for submission;
- Quantity supplied cannot be split into multiple online submissions (e.g., quantity is 1);
- Each unit of drug (e.g., 1 tablet) costs \$10,000 or more.

When the prescription cannot be submitted online, it will need to be submitted as a standard paper claim.

8. What documentation is required to support post payment verification of split claims?

Supporting documentation may be requested for post-payment verification. Standard documentation retention requirements apply. The prescription, wholesale invoices, and other relevant documents must be kept on file for a period of 24 months in a readily retrievable location for audit purposes.

9. Who can I contact if I have additional questions?

If you require further clarification, or have questions regarding this matter, please send your question(s) to PublicDrugPrgms.moh@ontario.ca, or call the telephone numbers provided below.

For pharmacies:

Please call ODB Pharmacy Help Desk at: 1-800-668-6641

For all other Health Care Providers and the Public:

Please call ServiceOntario, Infoline at 1-866-532-3161 TTY 1-800-387-5559. In Toronto, TTY 416-327-4282