

# **Frequently Asked Questions: Amendments to Policy for Pharmacy Payments under the Long-Term Care Home Capitation Funding Model, 2020**

This Questions and Answers document accompanies the Executive Officer (EO) Notice: Amendments to Policy for Pharmacy Payments under the Long-Term Care Home Capitation Funding Model, 2020 (the “Policy”) effective September 27, 2021

## **1. What change for secondary PSPs is being made to the Policy effective September 27, 2021?**

Effective September 27, 2021, the Ministry is amending the Policy to change the claims submission process for secondary pharmacy service providers (PSPs) that provide additional and/or emergency prescription services to residents of Long-Term Care (LTC) homes and submit eligible claims in respect of those services through the ministry’s Health Network System (HNS).

Previously, secondary PSPs received a dispensing fee (\$5.57 for most retail locations and a range from \$6.67 to \$9.99 for rural pharmacies) by submitting a second HNS claim using the PIN that is assigned to the dispensing fee applicable to the pharmacy. The submission of 2 claims by the secondary PSP for each eligible drug product dispensed was intended to be a temporary process while enhancements to the HNS were completed.

Effective September 27, 2021, secondary PSPs will submit an intervention code in order to be paid their corresponding ODB dispensing fee. A second HNS claim is no longer required and the PINs described above will be discontinued.

## Claims Submission

- Primary pharmacy service providers must submit ODB-eligible claims for LTC home residents through the HNS as per the normal process for claim submissions<sup>1</sup>. No dispensing fee will be paid.
- A valid LTC agency ID number (ODP number) must be included as part of the claim submission for LTC home residents. Failure to do so could result in a rejection by HNS with response code “31”- **Group Number Error**
- Secondary PSPs must submit ODB-eligible claims for LTC home residents with an intervention code “LT – LTCH Disp. Fee Payment for Emergency Rx” in order to be paid their corresponding ODB dispensing fee of \$5.57 (or ODB rural fee if applicable).
- The PINs previously used by secondary PSPs to submit the second claim for a dispensing fee will be discontinued. Any claim using these PINs will be rejected with the response code “D2 – DIN/PIN/GP # is discontinued”.
- No copay is to be collected from the LTC home resident. The co-pay portion of the dispensing fee has been removed.
- All other claim requirements remain the same.

### 2. Can primary PSPs submit the intervention code “LT”?

No. Primary PSPs are paid under the fee-per-bed capitation payment model. Claims for LTC home residents submitted by the primary PSP cannot be submitted with the intervention code “LT”. Overpayments due to inappropriate claim submissions are subject to recovery.

### 3. Can a secondary PSP that provides emergency services to residents of a LTC home submit a claim under the Pharmaceutical Opinion Program (POP) if required?

Yes. If a secondary PSP is presented with a prescription at their pharmacy that has a potential drug therapy problem and requires a follow-up with the prescriber, the professional service may be eligible under the POP provided the situation involved regarding the potential drug therapy problem and the pharmacist’s actions meet the requirements of the POP. Claims must be submitted with the intervention code “LT”.

### 4. What else is changing regarding the Policy?

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<sup>1</sup> Please refer to the [Ontario Drug Programs Reference Manual](#) for regular claims submission procedures.

The LTC capitation adjustment amount for primary PSPs will appear as a single line adjustment on the pharmacy's ODB Summary Remittance Advice (RA) report (even if the amount is greater than \$99,999) as: Adjustment Type: "14 – Long Term Care Capitation Payment" and Transaction Code: "A2 – Ministry Initiated Batch Adjustment". Previously the adjustment appeared as two or more lines if the amount was greater than \$99,999.

#### **5. What remains the same regarding the Policy?**

All other aspects of the Policy remain the same. Please refer to the December 16, 2019 [Executive Officer Notice](#) on the ministry's [website](#) and accompanying documents and the [Ontario Drug Programs Reference Manual](#) for additional information. Also refer to the [Amendments to Policy for Pharmacy Payments under the Long-Term Care Home Capitation Funding Model, 2020](#) effective April 1, 2021 (and posted on January 15, 2021) which provided changes to the annual capitation fee structure.