

Towards a modernized long-term care sector

Vision

A 21st century long-term care sector that is resident-centred and provides access to the highest quality of care for our most vulnerable people where and when they need it.

Pillars

Integration of long-term care within the broader care continuum

Define long-term care's role within a transformed health care system and the broader care continuum with a focus on Ontario's most vulnerable seniors and ensuring seniors are appropriately supported.

Quality of care

Implement, evaluate and continuously improve innovative staffing and service models that meet the complex and diverse needs of long-term care residents, including Francophone and Indigenous residents.

Performance, oversight and accountability

Improve quality assurance and foster quality improvement through a range of oversight, accountability and performance measurement approaches that incent continual improvement for resident outcomes and provide public transparency.

Physical infrastructure

Modernize, accelerate and improve the development process of long-term care spaces to create new spaces and redevelop existing older spaces to modern design standards.

Outcomes

- care needs are met
- residents experience a good quality of life
- the public has confidence in long-term care

Enablers

Moving towards a culture of effective communication and continuous quality improvement, supported by a comprehensive data strategy.