

Patients meeting criteria who are offered access to Health Links approach

Resource for Indicator Standards (RIS)
Health Analytics Branch, Ministry of Health and Long-Term Care

Indicator description

RIS indicator name

Patients meeting criteria who are offered access to Health Links approach

Other names for this indicator

Percentage of patients identified as meeting Health Link criteria who are offered access to Health Links approach

Indicator description

Identify patients with multiple conditions and complex needs (Health Link criteria) who are offered access to Health Links approach

The complex patient target population should:

- Overlap substantially with high cost users, recognizing that not all high cost users are high needs patients (and vice versa);
- Include patients with high needs and/or complex conditions; and,
- Include patients with four or more chronic/high cost conditions, including a focus on individuals living with mental health and addictions, palliative patients, and the frail elderly.

However, recognizing nuances exist across communities, LHINs and Health Links are encouraged to adapt the patient identification criteria to their local context and population needs.

Accountability agreement(s) or ministry initiative(s) the indicator supports

- Quality Improvement Plan (hospital)
- Quality Improvement Plan (primary care)
- Quality Improvement Plan (home care)

Additional information

Contact information

This indicator is calculated by the individual hospital.

For information on the methodology and for additional information about this indicator, please contact RIS@ontario.ca.

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