

Wait time from CCAC determination of eligibility to LTC home response

Resource for Indicator Standards (RIS)
Health Analytics Branch, Ministry of Health and Long-Term Care

Indicator description

RIS indicator name

Wait time from CCAC determination of eligibility to LTC home response

Other names for this indicator

N/A

Indicator description

This indicator measures the median and 90th percentile wait time that Ontarians wait from the date a Community Care Access Centre (CCAC) forwards an eligible placement application to Long-Term Care (LTC) homes of clients' choices to the date a LTC home responds to the placement request.

Accountability agreement(s) or ministry initiative(s) the indicator supports

- Long-Term Care Home Service Accountability Agreement (LSAA), 2017-2018

Numerator

Data source

Client Profile (CPRO) Database

Inclusion/exclusion criteria

Includes:

1. Records with facility response date within the last 24 months;
2. Non-crisis (category 3A, 3B, 4A, 4B) applications;
3. Home open before and close after the end of reporting period.

Excludes:

1. Missing facility choice application date;
2. Clients waiting transfer between LTC homes; and
3. Death occurred on or before the facility response date.

Calculation

Steps:

1. The difference (in days) between the facility choice application date and the facility response date.
2. The median and 90th percentile is taken for each group (LTC home, LHINs) for which the measure is reported.

Denominator

Data source

Client Profile (CPRO) Database

Inclusion/exclusion criteria

Includes:

N/A

Excludes:

N/A

Calculation

Steps:

N/A

Timing and geography

Timing/frequency of release

How often and when data are being released (e.g., be as specific as possible...data are released annually in mid-May)

CPRO is updated monthly and reporting is quarterly.

Trending

Years available for trending

Quarterly, annually trending is available since 2003.

Levels of comparability

Levels of geography for comparison

Data are available at the provincial, LHIN/CCAC and LTC home levels.

Additional information

Limitations

Specific limitations

N/A

Comments

Additional information regarding the calculation, interpretation, data source, etc.

Under the *Long-Term Care Home Act*, the LTC home generally has 5 business days to accept or reject an application.

References

Provide URLs of any key references (e.g., Diabetes in Canada, [http:// ...](#))

Office of the Auditor General of Ontario. 2012 Annual Report, Chapter 3.08.

Contact information

This indicator is calculated by the Health Analytics Branch, Ministry of Health and Long-Term Care (MOHLTC).

For information on the methodology and for additional information about this indicator, please contact RIS@ontario.ca.

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