

<p><b>Policy:</b> Long-Term Care Homes Level-of-Care Per Diem, Occupancy and Acuity-Adjustment Funding Policy</p>	<p><b>Released May 2019</b></p>
-------------------------------------------------------------------------------------------------------------------	---------------------------------

## 1.1 Introduction

This Policy is effective January 1, 2019, except for sections 6.1.1.2, 6.1.2 (3), and 6.1.3 (2) which are effective April 1, 2019, and section 6.1.2 (4) which is effective August 1, 2019. This Policy outlines the funding approach for the Level-of-Care (LOC) per diem including the adjustments made for acuity and occupancy levels as well as the related supplementary (top-up) funding paid to a licensee for each Long-Term Care (LTC) home. This Policy replaces the *Long-Term Care Homes Level-of-Care Per Diem Funding Policy* dated April 1, 2018.

As outlined in section 6 and section 7, this Policy has been revised to incorporate and replace the previous terms and conditions, funding policies, and top-up funding for the following initiatives:

- LTCH Occupancy Targets Policy
- Funding Policy for Suspension of Admission Due to Outbreaks
- Registered Practical Nurses in Long-Term Care Funding Policy
- Funding for an additional Registered Nurse (RN) in every LTC home (the terms and conditions of this funding were provided by the Ministry on May 8, 2018 through letters that amended the Ministry-LHIN Accountability Agreement)
- Resident Assessment Instrument Minimum Data Set (RAI-MDS) 2.0 Funding Policy
- LTCH Physiotherapy Funding Policy

## 1.2 Overview of the Funding Approach for the LOC Per Diem Funding

The LHINs fund the licensee of an LTC home the LOC per diem for every licensed or approved bed in the home<sup>1</sup>, subject to the conditions set out in this Policy, other funding and financial management policies, applicable law, and any applicable service accountability agreement.

The LOC per diem funding is calculated for each bed using the following formula:

$$(\text{NPC} + \text{PSS} + \text{RF} + \text{OA}) - \text{Resident Co-Payment Revenue} = \text{LOC per diem funding}$$

Please note: the NPC envelope in the above formula may be adjusted for resident acuity, as appropriate. Please see section 4.1 of this Policy for further information on acuity adjustment of the NPC envelope. Also, please see section 5.1 of this Policy and the *LTCH Cash Flow Policy* for more information on the Resident Co-Payment Revenue.

The per diem amounts are set by the Ministry and are updated by the Ministry from time to time. Please see the *LTCH Level-of-Care Per Diem Funding Summary* for the specific funding amount under each envelope for the applicable period

## 2.1 Base Level-of-Care Per Diem Funding Components

The Base Level of Care Per Diem represents the per diem amount that has not been modified by a Case Mix Index (CMI), or acuity, adjustment.

<sup>1</sup> Please note beds in abeyance are excluded as these beds are not in operation.

The LOC per diem funding consists of four funding components, referred to as envelopes. Specifically these envelopes are:

- Nursing and Personal Care (NPC). This envelope has both an acuity and a non-acuity adjusted portion.
- Program and Support Services (PSS)
- Raw Food (RF)
- Other Accommodation (OA)

The expenditures that are funded within each envelope, known as eligible expenditures, are described below.

Nursing and Personal Care (NPC): This envelope funds expenditures related to nursing and other direct care staff who assess, plan, provide, assist, evaluate, and document the direct care provided to residents; as well as, supplies and equipment used by staff to provide care to residents.

Program and Support Services (PSS): This envelope funds expenditures related to staff and equipment related to programs and therapies provided to residents.

Raw Food (RF): This envelope funds expenditures related to the purchase of raw food including food materials used to sustain life including supplementary substances such as condiments and prepared therapeutic food supplements ordered by a physician, nurse practitioner, registered dietitian, or registered nurse, as appropriate, for a resident. It excludes costs related to other programs and cost of food preparation.

Other Accommodation (OA): This envelope funds expenditures related to housekeeping services, buildings and property operations and maintenance, dietary services (nutrition/hydration services), laundry and linen, general and administrative services, and costs that will maintain or improve the care environment of the LTC home.

For detailed information on eligible expenditures and how they are classified under each envelope please refer to the *Eligible Expenditures for Long-Term Care Homes Policy* and the *Guidelines for Eligible Expenditures for Long-Term Care Homes*.

### **3.1 Applicability by Bed Type**

All beds in LTC homes receive the same base LOC per diem for the PSS, RF and OA envelopes in effect for that period as defined in the *LTCH Level-of-Care Per Diem Funding Summary*. The LOC per diem amount for the NPC envelope may vary among beds as the amount may be adjusted based on resident acuity; specifically the base amount is adjusted by the home's Case Mix Index (CMI).

#### Classified Beds

Classified beds are long-stay and short-stay respite care beds in an LTC home that were in operation during the assessment period.

- Long-stay beds are intended for individuals requiring 24-hour on-site nursing care, frequent assistance with activities of daily living or frequent on-site monitoring and supervision to ensure their well-being.
- Short-stay respite beds in a long-term care home provide care for individuals whose caregivers require temporary relief from their caregiving duties or require temporary care in order to continue to reside in the community and the person is likely to benefit from a short stay in the home.
  - The maximum length of stay is 60 days.
  - A person can spend a total of 90 days in a short stay bed in a year (combining the amount of days for respite and convalescent care).

The classified beds have their NPC LOC per diem funding adjusted for resident acuity. Section 4 provides an overview of the resident acuity adjustment process.

#### Unclassified Beds

New licensed or approved LTC beds where, for the purposes of case mix adjustment, the care needs of new residents have not been calculated are referred to as unclassified beds. The unclassified beds are funded at the base level of care per diem in effect for that period as defined in the *LTCH Level-of-Care Per Diem Funding Summary*. The unclassified beds are funded at a CMI of 1.0.

#### Convalescent Care Beds

The NPC LOC per diem funding for convalescent care beds is not adjusted based on the home's CMI. Convalescent care beds receive the base LOC per diem funding, as set in the *LTCH Level-of-Care Per Diem Funding Summary* for the applicable period.

Convalescent care beds also receive an additional subsidy to support a recovery of the residents using these beds as they require additional nursing care and therapies when compared to other residents. It is anticipated that these residents will return to his/her residence within 90 days after admission to the home. The additional subsidy is allocated between the NPC, PSS and OA envelopes. Please refer to the *LTCH Level-of-Care Per Diem Funding Summary* for the specific amount of funding that constitutes the additional subsidy at the specified point in time and the allocation of the subsidy between NPC, PSS and OA envelopes. The additional subsidy amounts are set by the Ministry and are updated by the Ministry from time to time.

#### Interim Beds

Interim beds receive the base LOC per diem funding funded at a CMI of 1.0, as set in the *LTCH Level-of-Care Per Diem Funding Summary* for the applicable Period.

### **4.1 Acuity Adjustment Applied to Classified Beds**

For the portion of the NPC that is acuity adjusted the NPC funding is calculated based on the formula below:

The NPC funding for a home = Funded CMI of a home X Classified Bed count of a home X NPC per diem X Number of days in the period under consideration

Case Mix Index or CMI is intended to represent the measure of relative resource use based on residents' acuity. The CMI for each home represents the average acuity for all the residents of the home in a given year. The CMI is based on resident assessments, reported through the Resident Assessment Instrument-Minimum Data Set (RAI-MDS).

#### Resource Utilization Groups (RUGs)

The ministry applies a classification system called Resource Utilization Groups (RUGs) for grouping residents with similar resource utilization based on the care and treatments provided. Each resident's assessment is assigned to the highest weighted RUG cell that they are qualified for based on the reported medical conditions, activities of daily living, nursing rehabilitation and therapy. For each assessment, the number of assessed days in the assessment period is calculated and multiplied by the RUG weight to give RUG Weighted Days (RWD). These values are summed for all assessments at the home in the assessment period and the ratio of RWD to assessed days is the CMI of a home.

Please refer to *Appendix A* (Figure 1 and Figure 2) for further information on the RUG Classification System and the RUG Weight.

Three measures of CMI are constructed:

- **Reported CMI:** This represents the CMI derived from the data reported by a home.
- **Special Rehabilitation (SR) Limited CMI:** This represents the CMI derived from the application of a maximum of 5% limit to the assessed days assigned to the SR RUG category.
- **Funded CMI:** This represents the CMI used for NPC funding and is derived following adjustments to the reported CMI. Key determinant for the change in the NPC funding for a home is the funded CMI.

Please refer to *Appendix B* for further information for how home level CMI is calculated.

### **5.1 Resident Accommodation Charge**

Each resident is responsible for paying the charge for accommodation in accordance with the *Long-Term Care Homes Act 2007 (LTCHA)*, and the regulations thereunder. This is often referred to as resident co-payment. A resident who is unable to pay the full charge for basic accommodation may be eligible for a rate reduction in accordance with Ontario Regulation 79/10 under the LTCHA. Please see the *Rate Reduction Summary Guide* for further details.

In the calculation of the LOC per diem funding, the revenue generated from resident accommodation charges is subtracted from the total of the four funding envelopes. A LHIN may not fund any portion of the resident co-payment unless permitted by the Ministry in policy or in an accountability agreement between the Ministry and the LHIN. Please refer to section 2.1 of this Policy for more information on the four funding envelopes.

## **6.1 Additional Conditions, Rules and Restrictions on the Level-of-Care Per Diem Funding and Supplementary Funding**

### **6.1.1 Balancing Use of Funds across NPC, PSS and RF Envelopes**

A licensee may apply Surplus Funds from the NPC or PSS envelope to offset over-expenditures in the NPC, PSS, or RF envelopes subject to the following conditions:

- “Surplus Funds” is the residual amount in each envelope, if any, after subtracting the Allowable Expenditures from the Approved Expenditures in the originating envelope. (Please refer to the *LTCH Reconciliation and Recovery Policy* for the definition of Approved Expenditures and Allowable Expenditures).
- Surplus Funds will be finally determined through the reconciliation process pursuant to the *LTCH Reconciliation and Recovery Policy*.
- Surplus Funds in the Raw Food envelope may **not** be applied to off-set over-expenditures in other envelopes.
- Funding must be expensed according to the eligibility criteria as outlined in the *Eligible Expenditures for Long-Term Care Homes Policy*.

#### **Example of how this flexibility works:**

Home A has over-expenditures in the NPC envelope and Surplus Funds in the Raw Food and PSS envelopes:

- Home A may **NOT** apply Surplus Funds from the Raw Food envelope to offset over-expenditures in the NPC envelope
- However, Home A may use a portion or all of the Surplus Funds from the PSS envelope to offset eligible expenses in the NPC envelope, if based on historical patterns and current spending plan, Home A determines that it will not be able to fully utilize the funding available in the PSS envelope.

### **6.1.1.2 Global Increase to the Level-of-Care Per Diem Funding**

Effective April 1, 2019, a global per diem increase to the level-of-care per diem funding is provided to LTC homes to enhance direct care services as well as to support other operating costs within any of the four envelopes.

The global per diem will not be adjusted by the Case Mix Index. LTC homes may allocate up to 32% of the global per diem funding amount to the Other Accommodation envelope. The greater of the remaining balance or 68% of the global per diem funding amount must be applied against eligible expenditures in the NPC, and/or PSS, and/or Raw Food envelopes. LTC homes will be required to report on the expenditures funded by the global per diem amount on a separate line under each envelope, as applicable. The total global per diem funding amount will be pro-rated and reconciled based on the related expenditures reported in the applicable envelopes. Unspent funds, and funds not used for the

intended and approved purposes, are subject to recovery in accordance with the LTCH Reconciliation and Recovery Policy.

For LTC homes operating a convalescent care program, the global increase applicable to convalescent care beds must be applied against eligible expenditures applicable to the convalescent care program only.

For further information regarding the global increase please refer to the *LTCH Level-of-Care Per Diem Funding Summary*.

### **6.1.2 Nursing and Personal Care Envelope**

#### **1. Registered Practical Nurses (RPN) in Long-Term Care (LTC) Homes Funding**

Effective January 1, 2019, the *Registered Practical Nurses in Long-Term Care Homes Funding Policy* is discontinued and replaced with the terms set out in this Policy under Section 6.1.2 (1). The *Registered Practical Nurses in Long-Term Care Homes Funding Policy* dated April 1, 2018 applies up to and including December 31, 2018.

Effective January 1, 2019, the funding of \$69,471 per year provided to every licensed LTC Home with 64 or fewer licensed or approved beds will be in support of hiring and/or retaining any direct care staff, preferably registered staff.

#### **2. Registered Nurse (RN) Funding**

Effective January 1, 2019, the terms and conditions of funding provided by the Ministry on May 8, 2018 through letters that amended the Ministry-LHIN Accountability Agreement for an additional Registered Nurse (RN) in every LTC home are discontinued and replaced with the terms set out in this Policy under Section 6.1.2 (2).

Effective January 1, 2019, the annualized funding of \$106,000 per year (\$79,552 in the 2018-19 funding year) provided to every licensed LTC home will be in support of hiring and/or retaining any direct care staff, preferably registered staff.

#### **3. Top-Up Funding for LTC Homes with 64 or Fewer Licensed or Approved Beds**

Effective April 1, 2019, LTC homes with 64 or fewer licensed or approved beds receive a top-up of \$4,529 per year. The combined amount of \$180,000 per year, consisting of the prior RPN funding of \$69,471 per year plus the prior RN funding of \$106,000 per year, as set out in sections 6.1.2 (1) and 6.1.2(2), respectively, plus the top-up of \$4,529 per year may be used to hire and or retain any direct care staff in the NPC envelope.

The funding referred to in sections 6.1.2 (1) through 6.1.2 (3) above, is provided in the Nursing and Personal Care envelope. Please refer to the *LTCH Level- of- Care Per Diem Funding Summary* for additional information. Unspent funds, and funds not used for the intended and approved purposes, are subject to recovery in accordance with the LTCH Reconciliation and Recovery Policy.

#### **Changes to Bed Counts**

Applicable to the funding provided under sections 6.1.2 (1) through 6.1.2 (3) above, in the event of in-year changes to bed counts in an LTC home, as approved by the Ministry, the number of licensed or approved beds shall be determined by dividing the sum of:

- Maximum Resident Days;
- Maximum Convalescent Care Resident Days; and,
- Maximum Interim Short-Stay Resident Days, as defined in this Policy,

by the lesser of 365 days (366 days if leap year) or the number of days beds are operational from January 1 to December 31.

#### **4. Resident Assessment Instrument Minimum Data Set (RAI-MDS) Co-ordinator Position Funding**

Effective August 1, 2019, the *Resident Assessment Instrument Minimum Data Set 2.0 Funding Policy* (dated April 1, 2013), as referred to in Schedule A of the Letter of Agreement for Ministry Direct Funding to Long-Term Care Homes (DFA), will be discontinued and replaced with the terms set out in this Policy

below. This Policy shall be a Funding Policy under the applicable LTC Home Service Accountability Agreement (LSAA) with the applicable Local Health Integration Network (LHIN).

The *Resident Assessment Instrument Minimum Data Set 2.0 Funding Policy* (April 1, 2013) applies up to and including July 31, 2019. For 2019, the funding provided in accordance with the *Resident Assessment Instrument Minimum Data Set 2.0 Funding Policy* will be pro-rated to reflect funding for the 7-month period from January 1, 2019 up to and including July 31, 2019.

Effective August 1, 2019, LTC homes will receive supplementary per diem funding under the NPC envelope to allow for greater flexibility in the use of the funds while maintaining a RAI-MDS Coordinator(s) position and meeting the training and operational requirements as outlined in *Appendix C*.

The supplementary per diem funding is non-acuity adjusted funding provided in the NPC envelope. Funding is subject to the eligibility conditions of that envelope (*as set out in the Eligible Expenditures for Long-Term Care Homes Policy* and the *Guidelines for Eligible Expenditures for LTC Homes*). The per diem amount is set by the Ministry and is updated by the Ministry from time to time as part of the *LTCH Level-of Care Per Diem Funding Summary*.

### 6.1.3 Program and Support Services Envelope

#### 1. Dietitian Time

The licensee may expense in the PSS envelope expenditures related to the provision of 30 minutes per resident per month of registered dietitian time to carry out clinical and nutritional care duties consistent with s. 74(2) of O. Reg. 79/10. The expenditure of the 30 minutes must be related to registered dietitian salary and benefits only. Expenditures beyond the 30 minutes are to be expensed to the OA envelope.

#### 2. Funding for Physiotherapy and Other Therapy Services

Effective April 1, 2019, the *LTCH Physiotherapy Funding Policy* is discontinued and replaced with the terms set out below. The *LTCH Physiotherapy Funding Policy* dated April 1, 2016 applies up to and including March 31, 2019. For 2019, funding provided in accordance with the *LTCH Physiotherapy Funding Policy* will be pro-rated to reflect funding for the 3-month period from January 1, 2019 up to and including March 31, 2019.

Effective April 1, 2019, the physiotherapy funding provided for the provision of physiotherapy services for all LTC home residents is added to the Level of Care per diem funding (see the *LTCH Level-of-Care Per Diem Funding Summary*) under the PSS envelope. Similarly, the additional physiotherapy subsidy provided for residents in convalescent care beds is added to the Additional Subsidy under the PSS envelope (see the *LTCH Level- of- Care Per Diem Funding Summary*). The funding is subject to the eligibility conditions of that envelope (*as set out in the Eligible Expenditures for Long-Term Care Homes Policy*, and the *Guidelines for Eligible Expenditures for LTC Homes*).

An objective of the amalgamated funding approach for eligible therapeutic services is to help drive better outcomes for LTC residents through increased use of inter-professional staffing mixes. The increased funding flexibility for purchasing occupational and recreational therapy services, as well as the support offered through registered social workers, will help provide a broader range of professional care for residents and ultimately aims to enable improved quality of life.

**Occupational therapist** – means a member of the College of Occupational Therapists of Ontario who holds a certificate of registration authorizing them to practice in Ontario.

**Physiotherapist** – means a member of the College of Physiotherapists of Ontario who holds a certificate of registration authorizing independent practice.

**Physiotherapist Support Personnel or “Support Personnel”** - refers to anyone who provides care under the direction and supervision of a Physiotherapist.

**Social Worker or Social Service Worker** – means a registered member of the Ontario College of Social Workers and Social Service Workers.

## 6.1.4 Other Accommodation Envelope

### 1. Nutrition Managers and Food Service Workers - Minimum Staffing Requirements

#### Nutrition Managers

- 1.1 The licensee must comply with requirements set out in section 75 of Ontario Regulation 79/10 (the Regulation) under the *Long-Term Care Homes Act, 2007* (LTCHA).
- 1.2 Consistent with subsection 75(3) of the Regulation, the licensee must ensure that the nutrition manager(s) is on site at the home working in the capacity of nutrition manager for the minimum number of hours per week calculated under subsection 75(4) of the Regulation, without including any hours spent fulfilling other responsibilities.

#### Nutrition Managers Verification of Minimum Staffing Requirements

- 1.3. The Director (Ministry) may take into consideration the hours in a week, if any, devoted to producing meals and other food and beverages for non-residents (e.g. staff, visitors) for the sole purpose of determining whether the licensee is in compliance with the requirements set out in subsection 75(3) and 75(4) of the Regulation.
- 1.4 An inspector on behalf of the Director under the LTCHA may apply the following formula to confirm whether the licensee is meeting the minimum requirement set out in section 75 of the Regulation for the nutrition manager(s):

$$M_{\text{Total}} = [A + (B \div 3 \div 7) + (C \div 3 \div 7)] \times 8 \div 25$$
$$= 0.32 \left[ A + \frac{B}{21} + \frac{C}{21} \right], \text{ where}$$

“M<sub>Total</sub>” is the minimum number of hours of service per week for the management of all resident and non-resident nutritional care and dietary service programs.

“A” is,

- (a) if the occupancy of the home is 97 per cent or more, the licensed bed capacity of the home for the week, or
- (b) if the occupancy of the home is less than 97 per cent, the number of residents residing in the home for the week, including absent residents.

“B” is the total number of meals prepared in the home for the week for persons who are not residents of the home where one or both of the following two conditions are met:

- (i) staff are involved in activities in addition to food preparation including but not limited to the following:
  - (a) distribution of meals;
  - (b) receiving, storing and managing of the inventory of food and food service supplies;
  - (c) daily cleaning and sanitizing of dishes, utensils and equipment used for meal preparation, delivery or service.
- (ii) the menus for residents and persons who are not residents are not the same.

In all cases, the following meals are included under “B”: visitors, staff, day care, cafeteria, and catering.

“B” is the sum of meals prepared for each of its components, e.g., meals for visitors, staff, day care, and cafeteria. As such, “B” is calculated using the following formula:

$$B = \sum_{n=i} b_i$$

Where possible each component, i.e.  $b_i$ , should be measured using the number of meals prepared. For all operations that generate revenue, such as a cafeteria, the following formula should be applied to calculate  $b_i$ :

$$b_i = \frac{\text{Average weekly revenue}}{\text{Average cost per meal}}, \text{ where}$$

$$\text{Average cost per meal} = \frac{\text{Raw food per diem}}{3}$$

“C” is the total number of meals prepared in the home for other operations where both of the following two conditions are met:

- i) LTC staff is only involved in food preparation and not other activities that may include but are not limited to the following:
  - (a) distribution of meals;
  - (b) receiving, storing and managing of the inventory of food and food service supplies;
  - (c) daily cleaning and sanitizing of dishes, utensils and equipment used for meal preparation, delivery or service.
- ii) the menus for residents and for persons who are not residents are the same.

#### Food Service Workers

- 1.5 The licensee must comply with requirements set out in section 77 of Ontario Regulation 79/10 (the Regulation).under the *Long-Term Care Homes Act, 2007* (LTCHA).
- 1.6 Consistent with subsection 77 (1) of the Regulation, the licensee must ensure that there are sufficient food service workers for the home to meet the minimum staffing hours as calculated under subsection 77(2) of the Regulation.

#### Food Service Workers Verification of Minimum Staffing Requirements

- 1.7 An inspector may take into consideration the hours in a week, if any, devoted to producing meals and other food and beverages for non-residents (e.g. staff, visitors) for the sole purpose of determining whether the licensee is in compliance with the requirements set out in subsection 77(2) and 77(3) of the Regulation.
- 1.8 An inspector under the LTCHA may apply the following formula to verify that the licensee is meeting the minimum requirement set out in section 77 of the Regulation for food service workers:

$$\begin{aligned} M_{\text{Total}} &= [A \times 7 \times 0.45] + [(B \div 3) \times 0.45] + [(C \div 3) \times 0.22] \\ &= 0.45 \left[ 7A + \frac{B}{3} \right] + 0.22 \left[ \frac{C}{3} \right], \text{ where} \end{aligned}$$

“M<sub>Total</sub>” is the minimum number of hours per week for the activities outlined under subsection 77 (1) of the Regulation and the same or other activities related to meals for persons who are not residents defined under “B” and for the preparation of meals under “C”.

“A”, “B”, and “C” have the same meaning as described in section 6.1.4(1.4) of this Policy for nutrition manager.

All meals prepared for retirement home operations are included under “C” unless the two conditions defined for “C” are not met. The inspector under the LTCHA will determine if there is non-compliance with the LTCHA and the Regulation.

**2. Quality Attainment Premium (QAP) Funding**

LTC homes will continue to receive the Quality Attainment Premium (QAP) funding per diem as a supplementary line under the Other Accommodation envelope in accordance with the *LTCH Quality Attainment Premium (QAP) Funding Policy*. Please see the *Level-of Care Per Diem Funding Summary* for the supplementary per diem funding amount for the OA envelope and applicable period.

**7.1 Occupancy Targets**

**7.1.1 Introduction**

Effective January 1, 2019, the *LTCH Occupancy Targets Policy* is discontinued and replaced with the terms set out in this Policy under section 7.1.1 through 7.8.1. The *LTCH Occupancy Targets Policy* dated January 1, 2014 applies up to and including December 31, 2018.

The occupancy targets that need to be achieved in order to receive the LOC per diem funding based on the number of licensed or approved beds in the home varies by bed type. If a licensee fails to achieve the occupancy target, the LOC per diem funding, in most cases, will be paid based on actual resident days or the days that the resident actually occupied the beds in the home, in accordance with the rules and conditions set out in this Policy.

This Policy has been revised:

1. To update the occupancy targets that are in effect in certain situations.
2. To integrate the allowance for lost days due to outbreaks into this Policy and effective January 1, 2019 discontinue the separate *Funding Policy for Suspension of Admission Due to Outbreaks*.
3. To capture changes to the outbreak policy within this Policy notably the removal of the reference to “first” choice for purposes of determining resident day credits. Please refer to section 7.6.1.3 “Suspension of Admissions due to Outbreak” for more information.

**7.2.1 Overview**

Resident occupancy targets for the purpose of LOC per diem funding are set differently for long-stay and short-stay types of beds, and are subject to details set out in this Policy. The table below sets out the occupancy target by bed type by envelope:

Envelope	Nursing & Personal Care (NPC)	Program & Support Services (PSS)	Raw Food (RF)	Other Accommodation (OA)
Bed Type				

Long-Stay Bed – LOC per diem funding <sup>1</sup>	97%	97%	97%	97%
Long-Stay Bed – LOC per diem funding (LTC homes operating 64 or fewer Long-Stay Beds) <sup>2</sup>	n/a	n/a	n/a	97%
Designated Specialized Unit (DSU) Long-Stay Beds - LOC per diem funding) <sup>3</sup>	n/a	n/a	n/a	n/a
Short-Stay Respite Bed – LOC per diem funding <sup>4</sup>	n/a	n/a	n/a	n/a
Convalescent Care Bed – Base LOC Per Diem funding <sup>5</sup>	n/a	n/a	n/a	n/a
Convalescent Care Bed – Additional Subsidy funding <sup>6</sup>	n/a	n/a		n/a
Interim Short-Stay Bed – LOC per diem funding <sup>7</sup>	90%	90%	90%	90%

- <sup>1</sup>Long-Stay Beds must achieve 97% occupancy to receive 100% of the LOC per diem funding; however,
- <sup>2</sup>Effective January 1, 2019, LTC homes operating 64 or fewer Long-Stay Beds will receive 100% of the LOC per diem in the NPC, PSS, and RF envelopes regardless of the actual occupancy achieved; (Note: Where a short-stay respite program exists, the short-stay respite bed shall be counted as a Long-Stay Bed);
- <sup>3</sup>Effective January 1, 2019, DSU Long-Stay Beds will receive 100% of the LOC per diem funding regardless of the actual occupancy achieved;
- <sup>4</sup>Short-Stay Respite Beds receive 100% of the LOC per diem funding regardless of the actual occupancy achieved;
- <sup>5,6</sup>Convalescent Care Beds receive 100% of the Base LOC Per Diem funding regardless of the actual occupancy achieved and effective January 1, 2019, 100% of the Additional Subsidy regardless of the actual occupancy achieved; and
- <sup>7</sup>Interim short-stay beds must achieve 90% occupancy to receive 100% of the LOC per diem funding.

The sections below outline the detailed approach for calculating occupancy targets for the different types of beds in LTC homes. Specifically, there are two separate calculations to determine occupancy targets for the purpose of funding, both of which include allowances for days lost to outbreaks, if applicable. In the first calculation, Long-Stay Beds and Short-Stay Respite Beds are grouped together to set a single target referred to as '*Target Long-Stay Resident Days*'. The second calculation sets the occupancy targets for the Interim Short-Stay Beds and it is referred to as '*Target Interim Short-Stay Resident Days*'.

Target calculations will be provided in the Subsidy Calculation Worksheet.

### 7.3.1 Funding Based on Target Long-Stay Resident Days

To receive the LOC per diem funding based on full occupancy, the actual occupancy of a home must not be less than the home's Target Long-Stay Resident Days.

To determine a home's Target Long-Stay Resident Days the following calculation is applied, using the terms as defined further below:

$\text{Maximum Resident Days} - (\text{Allowable Long-Stay Vacancy Days} + \text{Allowable Short-Stay Respite Resident Days}) = \text{Target Long-Stay Resident Days}$
------------------------------------------------------------------------------------------------------------------------------------------------------------------------

The terms set out in the above calculation are defined as follows:

**Allowable Long-Stay Vacancy Days:** The number of long-stay bed-days that the Ministry/LHIN will allow as vacancies for which funding is provided. The current Allowable Long-Stay Vacancy Days are set at 3% of the home's Maximum Resident Days, as applicable.  
(i.e., Allowable Long-Stay Vacancy Days = (0.03 x Maximum Resident Days) + credited resident days due to outbreak.

Long-Stay Beds are defined as all licensed or approved long-stay beds in the long-stay bed program, including long-stay program beds in a specialized unit.

**Allowable Short-Stay Respite Resident Days:** The number of short-stay respite bed-days that the Ministry/LHIN will fund at the home.

**Maximum Resident Days:** The Maximum Resident Days for a home are calculated by multiplying the number of beds in operation (operating capacity) by the number of days in the period under consideration. The number of beds in operation excludes beds in abeyance, convalescent care beds, and interim beds and includes both Long-Stay Beds and Short-Stay Respite Beds provided they are part of the regular or temporary licensed or approved capacity of the home.

There will be cases where the number of beds in operation in the home will vary during the year, e.g. when renovations, expansions or downsizing of the home are taking place.

If two or more residents occupy a bed on the same day it is counted as one resident day.

**Target Long-Stay Resident Days:** The minimum number of resident days the licensee must provide service for long-stay residents to receive LOC per diem funding based on Maximum Resident Days in the home as determined in accordance with the calculation set out in the box above. The Target Long-Stay Resident Days are commonly referred to as the 'occupancy target'. For further details on calculating the Target Long-Stay Resident Days refer to the "*Technical Instructions and Guidelines for the Long-Term Care Home Subsidy Calculation Worksheet*."

The total number of Maximum Resident Days, Allowable Long-Stay Vacancy Days, Allowable Short-Stay Respite Resident Days and Target Long-Stay Resident Days are calculated for each home annually by the Ministry or LHIN.

### 7.3.2 Funding Based on Actual Resident Days

#### Long-Stay Beds

Subject to the exceptions set out below, an LTC home that does not achieve the home's Target Long-Stay Resident Days, or occupancy target, will be funded based on its actual long-stay resident days.

#### **Effective January 1, 2019:**

7.3.2.1 Effective January 1, 2019 and subject to meeting the conditions specified in section 7.3.2.2, to the general rule that an LTC home that does not achieve the home's Target Long-Stay Resident Days will be funded solely based on its actual long-stay resident days, the following exceptions apply:

1. If the LTC home's Long-Stay Vacancy Days are greater than 3% and less than or equal to 6% of Maximum Resident Days, the home will be funded based on its actual resident days plus, and subject to meeting the conditions in section 7.3.2.2, 2% of its Maximum Resident Days in each applicable quarter.
2. If the LTC home's Long-Stay Vacancy Days are greater than 6% and less than or equal to 10% of Maximum Resident Days, the home will be funded based on its actual resident days plus, and subject to meeting the conditions in section 7.3.2.2, 1% of its Maximum Resident Days in each applicable quarter.

7.3.2.2 An LTC home will only fall within one of the two exceptions above in section 7.3.2.1 if the LTC home's performance for the applicable quarter is assessed by the Long Term Care Homes Quality Inspection Program Performance Assessment Framework (The LPA) to be in good standing. (See *Appendix D* of this Policy for further information).

If section 7.6.1.1 or section 7.6.1.4 applies to the LTC home, then Maximum Resident Days excludes Staff Orientation and Fill Period Days and Occupancy Reduction Protection Days for the calculation under exceptions 1 and 2, as applicable.

Where an LTC home is funded under exception 1 or 2 in section 7.3.2.1, as applicable, the funding will not exceed funding based on Maximum Resident Days.

7.3.2.3 Effective January 1, 2019, if exception 1 or 2 applies to a LTC home, and every condition is met, every reference to funding based on Actual Resident Days or actual occupancy in a LTC home funding and financial management policy applicable to the LTC home will be read as the actual resident days or actual occupancy plus the applicable 1% or 2% of Maximum Resident Days, excluding Staff Orientation and Fill Period Days and Occupancy Reduction Protection Days, for the period of time that the conditions for this application of this exception are met.

### **7.3.3 LTC Homes Operating 64 or Fewer Long-Stay Licensed or Approved Beds**

#### **Effective January 1, 2019:**

Section 7.3.2 shall continue to apply with the following exceptions:

7.3.3.1 An LTC home operating 64 or fewer long-stay licensed or approved beds will have the NPC, PSS, and RF envelopes funded based on Maximum Resident Days. (Note: Where a short-stay respite program exists, the short-stay respite bed shall be counted as a Long-Stay Bed).

7.3.3.2 Subject to section 7.3.3.1, in the event of in-year changes to bed counts in an LTC home, as approved by the Ministry in accordance with the *Long-Term Care Homes Act, 2007*, the number of licensed or approved beds shall be determined by dividing the Maximum Resident Days by the lesser of 365 days (366 days in a leap year) or the number of days beds are operational from January 1 to December 31.

7.3.3.3 Subject to section 7.3.3.1, exceptions 1 and 2 under section 7.3.2.1. shall be replaced with the following:

1. If the LTC home's Long-Stay Vacancy Days, are greater than 3% and less than or equal to 6% of Maximum Resident Days, the OA envelope will be funded based on the LTC home's actual resident days plus, and subject to meeting the conditions in section 7.3.2.2, 2% of its Maximum Resident Days in each applicable quarter.
2. If the LTC home's Long-Stay Vacancy Days are greater than 6% and less than or equal to 10% of Maximum Resident Days, the OA envelope will be funded based on the LTC home's actual resident days plus, and subject to meeting the conditions in section 7.3.2.2, 1% of its Maximum Resident Days in each applicable quarter.

### **7.3.4 Designated Specialized Unit (DSU) Long-Stay Beds**

#### **Effective January 1, 2019**

An LTC home operating DSU Long-Stay Beds, will receive the LOC per diem funding based on the Allowable DSU Long-Stay Resident Days, regardless of the actual occupancy of the DSU Long-Stay Beds in the home.

Where DSU Long-Stay Beds apply, the calculation to determine the Target Long-Stay Resident Days will subtract the Allowable DSU Long-Stay Resident Days from the Maximum Resident Days. The following calculation shall apply:

$$\text{Maximum Resident Days} - (\text{Allowable Long-Stay Vacancy Days} + \text{Allowable Short-Stay Respite Resident Days} + \text{Allowable DSU Long-Stay Resident Days}) = \text{Target Long-Stay Resident Days}$$

Where **Allowable DSU Long-Stay Resident Days** means the number of DSU Long-Stay Bed-days that the Ministry will fund at the home. This is determined to be the number of approved long-stay program beds in operation in a specialized unit program multiplied by the number of days in the period under consideration.

The definition of Allowable Long-Stay Vacancy Days is adjusted as follows:

**Allowable Long-Stay Vacancy Days:** The number of Long-Stay Bed-days that the Ministry/LHIN will allow as vacancies for which funding is provided. The current Allowable Long-Stay Vacancy Days are set at 3% of the home's Maximum Resident Days, less Allowable DSU Long-Stay Resident Days. (i.e., Allowable Long-Stay Vacancy Days =  $0.03 \times (\text{Maximum Resident Days} - \text{Allowable DSU Long-Stay Resident Days})$ , if applicable).

DSU Long-Stay Beds are excluded from section 7.3.2, and section 7.3.3 and every reference to Maximum Resident Days in these sections will exclude the Allowable DSU Long-Stay Resident Days.

Example 3, in section 7.8.1, provides an illustration of the calculation to determine Target Long-Stay Resident Days when DSU Long-Stay Beds apply.

### 7.3.5 Short-Stay Respite Beds

The Allowable Short-Stay Respite Resident Days are subtracted in the calculation of the home's Target Long-Stay Resident Days. Specifically, where a short-stay respite program exists, the number of resident days approved for the short-stay respite program is separate from the allowable 3% vacancy rate.

Short-stay respite beds receive LOC per diem funding based on Allowable Short-Stay Respite Resident Days regardless of the actual occupancy achieved. This means that short-stay respite beds are not required to meet a specific target for resident days to receive full funding.

### 7.4.1 Funding Based on Target Interim Short-Stay Resident Days

The Maximum Interim Short-Stay Resident Days and occupancy targets for interim short-stay beds are calculated and monitored separately from other beds in a home. To receive the LOC per diem funding based on full occupancy, the actual occupancy for interim short-stay beds must not be less than the home's Target Interim Short-Stay Resident Days.

To determine a home's Target Interim Short-Stay Resident Days the following calculation is applied:

$$\text{Maximum Interim Short-Stay Resident Days} - \text{Allowable Interim Short-Stay Vacancy Days} = \text{Target Interim Short-Stay Resident Days}$$

The terms set out in the above calculation are defined as follows:

**Allowable Interim Short-Stay Vacancy Days:** The number of interim short-stay bed-days that the Ministry/LHIN will allow as vacancies for which funding is provided. The current Allowable Interim Short-Stay Vacancy Days are set at 10% of the home's Maximum Interim Short-Stay Resident Days. (i.e., Allowable Interim Short-Stay Vacancy Days =  $(0.10 \times \text{Maximum Interim Short-Stay Resident Days}) + \text{credited resident days due to outbreak}$ ).

**Maximum Interim Short-Stay Resident Days:** The Maximum Interim Short-Stay Resident Days for a home are calculated by multiplying the number of interim short-stay beds in operation (operating capacity) in the home by the number of days in the period under consideration.

Operating capacity is not to exceed the number of licensed or approved interim beds in a home. There will be cases where the number of interim beds in operation in the home will vary during the year. e.g. when renovations, expansions or downsizing of the home are taking place.

If two or more residents occupy a bed on the same day it is counted as one resident day.

**Target Interim Short-Stay Resident Days:** The minimum number of resident days the licensee must provide service to interim short-stay residents to receive funding based on Maximum Interim Short-Stay Resident Days in the home. The target Interim Short-Stay Resident Days are commonly referred to as the 'interim short-stay occupancy target'.

The total number of Maximum Interim Short-Stay Resident Days, Allowable Interim Short-Stay Vacancy Days and Target Interim Short-Stay Resident Days are calculated for each home annually by the Ministry or LHIN.

#### **7.4.2 Funding Based on Actual Interim Short-Stay Resident Days**

If a LTC home does not achieve its Target Interim Short-Stay Resident Days, funding will be based on the actual interim short-stay resident days.

#### **7.5.1 Funding Based on Maximum Convalescent Care Resident Days**

##### **Effective January 1, 2019**

An LTC home operating convalescent care beds will receive 100% of the Base LOC Per Diem funding and 100% of the Additional Subsidy based on the Maximum Convalescent Care Resident Days, regardless of the actual occupancy of the convalescent care beds in the home, where:

**Additional Subsidy:** means the Additional Subsidy paid for designated Convalescent Care beds

Please refer to the *LTCH Level-of-Care Per Diem Funding Summary* for the specific amount of funding that constitutes the Additional Subsidy at the specified point in time and the allocation of the subsidy to NPC, PSS and OA envelopes. The Additional Subsidy amounts are set by the Ministry and are updated by the Ministry from time to time.

**Base Level of Care Per Diem:** means the total per diem subsidy as determined by the Ministry in effect for the period under consideration, and is comprised of the four funding components of the current funding model (Nursing and Personal Care (NPC) envelope, Program and Support Services (PSS) envelope, Raw Food (RF) envelope and Other Accommodation (OA) envelope). The Base Level of Care Per Diem represents the per diem amount that has not been modified by a Case Mix Index (CMI) adjustment.

**Maximum Convalescent Care Resident Days** for a home are calculated by multiplying the number of convalescent care beds in operation (operating capacity) in the home by the number of days in the period under consideration.

Operating capacity is not to exceed the number of licensed or approved beds in a home. There will be cases where the number of beds in operation in the home will vary during the year, e.g. when renovations, expansions or downsizing of the home are taking place.

If two or more residents occupy a bed on the same day it is counted as one resident day.

#### **7.6.1 Adjustments of Occupancy Targets**

##### **7.6.1.1 New and Redeveloped Beds – Staff Orientation and Fill Period**

Please refer to the *Fill Rate Guidelines for New and Redeveloped/Retrofitted 'D' Long-Term Care Facilities* document for further details.

##### **7.6.1.2 Interim Beds Staff Orientation and Fill Period**

Please refer to the *Fill Rate Guidelines for New Interim LTC Beds* document for further details.

### 7.6.1.3 Suspension of Admissions due to Outbreaks

During an outbreak of a communicable disease, a medical officer of health or his/her delegate may recommend that any part of an LTC home be closed. The medical officer of health may also make an order under the *Health Protection and Promotion Act* requiring that an LTC home or any part of the home be closed. Any such recommendation or order may cause a bed or beds from being occupied or being available for occupation.

During the period where a bed or beds are not available for occupation due to a recommendation or order with respect to an outbreak of a communicable disease, the number of resident days in the home may be negatively impacted. Based on eligibility, the Ministry/LHIN may provide resident day credits in the calculation of a home's occupancy target.

#### Eligibility:

The following criteria apply for eligibility to receive resident day credits under this Policy:

- (a) In the case of closure of the entire home, the licensee must have done so pursuant to an order from the medical officer of health of the board of health and provide the required documentation;
- (b) In the case of a partial closure, (e.g. wing, floor, or residential home area) the licensee must have done so pursuant to an order or recommendation of the medical officer of health or on their recommendation of a public health inspector or public health nurse of the board of health (as a delegate of the medical officer of health) and provide the required documentation.

#### Application of Resident Day Credits:

If the licensee meets the eligibility criteria as per section 7.6.1.3, the Ministry may provide resident day credits in the calculation of a home's occupancy target for the purpose of determining the subsidy as follows:

- (a) For vacancies that resulted from a bed or beds not being available for occupation because of an order or recommendation, the Ministry may provide resident day credits for that bed or those beds from the date of each vacancy within the period specified in the order or recommendation to the end of the period.
- (b) Credit is not given for vacancies in the home that existed prior to the order or recommendation. However, the Ministry may provide resident day credits for potential new residents who, based on their choice of placement, could have been placed in the home subsequent to the start of the order or recommendation but who were not admitted.

This Policy does not apply to an unoccupied bed or beds that are not in an area of the home subject to the order or recommendation.

#### Funding During Suspension of Admission Due to Outbreaks:

The total credited days, as determined in accordance with this Policy, will be added to the allowable vacancy days to determine if the home has met its Target Long-Stay Resident Days, and/or Target Interim Short-Stay Resident Days. An increase to the allowable vacancy resident days will translate to a decrease to the target resident days by an amount equal to the total credited days. The adjustment to the target calculation will occur at time of overall reconciliation.

#### Required Documentation:

To receive the resident day credits as outlined above, the licensee is required to submit the following documentations to the Ministry's Financial Management Branch (FMB) as soon as possible after the end of an outbreak period and no later than the date prescribed by the Ministry or LHIN:

(a) Schedule of Vacancies Form

(i) A copy of this form (*Appendix E*) is also available online at <https://www.ltchomes.net>

(b) Documentation confirming that the bed or beds were not available for occupancy.

(i) A copy of the order of the medical officer of health; or

(ii) Where a recommendation was made, a letter from either the medical officer of health or from the public health inspector or public health nurse who had authority to make the recommendation confirming the specific part of the home that is to be closed and the duration for which that part is to remain closed.

(c) Letter(s) from the Placement Co-ordinator

(i) The letter(s) must verify if there are any potential residents that were on the home's waiting list prior to the start date of the order or recommendation who could have been admitted during the period set out in the order or recommendation.

(ii) A copy of the template for the letter (*Appendix F*) is also available online at <https://www.ltchomes.net>

Please note that the documentation requirements set out above may be in addition to other reporting requirements identified by the Ministry or LHIN.

#### 7.6.1.4 Occupancy Reduction Protection (ORP) Period

Under certain circumstances, a home may be approved for an occupancy reduction protection period during which time modified occupancy and funding rules apply. Please see the *Long-Term Care Homes Occupancy Reduction Protection Policy* for further details on these rules. For the purpose of calculating the occupancy targets for the home, the bed days to which occupancy reduction protection applies will be subtracted from the calculation of the home's occupancy target. In addition, allowable vacancy days will also exclude occupancy reduction protection days in calculating the target resident days for homes with occupancy reduction protection period (please see below the amended definition of the allowable vacancy days for each calculation, as applicable).

To determine the Target Long-Stay Resident Days for the home with occupancy reduction protection period the following calculation is applied:

$$\text{Maximum Resident Days} - (\text{Allowable Long-Stay Vacancy Days} + \text{Allowable Short-Stay Respite Resident Days} + \text{Occupancy Reduction Protection Days}) = \text{Target Long-Stay Resident Days}$$

Where Allowable Long-Stay Vacancy Days =  $0.03 \times (\text{Maximum Resident Days} - \text{Occupancy Reduction Protection Days})$

To determine the Target Interim Short-Stay Resident Days for the home with occupancy reduction protection period the following calculation is applied:

$$\text{Maximum Interim Short-Stay Resident Days} - (\text{Allowable Interim Short-Stay Vacancy Days} + \text{Occupancy Reduction Protection Days}) = \text{Target Interim Short-Stay Resident Days}$$

Where Allowable Interim Short-Stay Vacancy Days =  $0.10 \times (\text{Maximum Interim Short-Stay Resident Days} - \text{Occupancy Reduction Protection Days})$

#### 7.7.1 Reconciliation Rules

This Policy must be read in conjunction with the Level of Care Per Diem Funding terms contained in this Policy, the *Eligible Expenditures for Long-Term Care Homes Policy*, and the *LTCH Reconciliation and Recovery Policy*, among others. As in addition to occupancy targets rules the funding is also subject to other conditions of funding.

#### 7.8.1 Examples: Calculation of Occupancy Targets for the Purpose of Funding

Example 1:

Occupancy targets for an LTC home with 100 Long-Stay Beds

The Target Long-Stay Resident Days for a home with 100 Long-Stay Beds (none of which are DSU Long-Stay beds) would be 35,405

Maximum Resident Days – (Allowable Long-Stay Vacancy Days + Allowable Short-Stay Respite Resident Days) = Target Long-Stay Resident Days

$$36,500 - (1,095 + 0) = 35,405$$

Maximum Resident Days are 36,500 (100 beds x 365 days)

Allowable Long-Stay Vacancy Days is 3% of Maximum Resident Days = 1,095 (36,500 x 0.03)

Allowable Short-Stay Respite Resident Days is 0 (the home has no short-stay respite beds)

Target Long-Stay Resident Days is 36,500 – 1,095 = 35,405

Example 2:

Occupancy targets for an LTC home with 98 Long-Stay Beds and 2 short-stay respite beds

The Target Long-Stay Resident Days for a home with 98 Long-Stay Beds (none of which are DSU Long-Stay beds) and 2 short-stay respite beds is 34,675

Maximum Resident Days – (Allowable Long-Stay Vacancy Days + Allowable Short-Stay Respite Resident Days) = Target Long-Stay Resident Days

$$36,500 - (1,095 + 730) = 34,675$$

Maximum Resident Days are 36,500 (100 beds x 365 days)

Allowable Long-Stay Vacancy Days is 3% of Maximum Resident Days = 1,095 (36,500 x 0.03)

Allowable Short-Stay Respite Resident Days is 730 (2 x 365)

Target Long-Stay Resident Days is 36,500 – (1,095 + 730) = 34,675

Example 3:

Occupancy targets for an LTC home with 98 Long-Stay Beds and 2 DSU Long-Stay Beds

The Target Long-Stay Resident Days for a home with 98 Long-Stay Beds and 2 DSU Long-Stay beds is 34,697.

Maximum Resident Days – (Allowable Long-Stay Vacancy Days + Allowable DSU Long-Stay Resident Days) = Target Long-Stay Resident Days

$$36,500 - (1,073 + 730) = 34,697$$

Maximum Resident Days are 36,500 (100 beds x 365 days)

Allowable Long-Stay Vacancy Days is 3% of (Maximum Resident Days less Allowable DSU Long-Stay Resident days) = 1,073 (.03 x (36,500 – 730))

Allowable DSU Long-Stay Resident Days is 730 (2 x 365)

Target Long-Stay Resident Days is 36,500 – (1,073 + 730) = 34,697

## Appendix A: Introduction to RUGs-III (34)

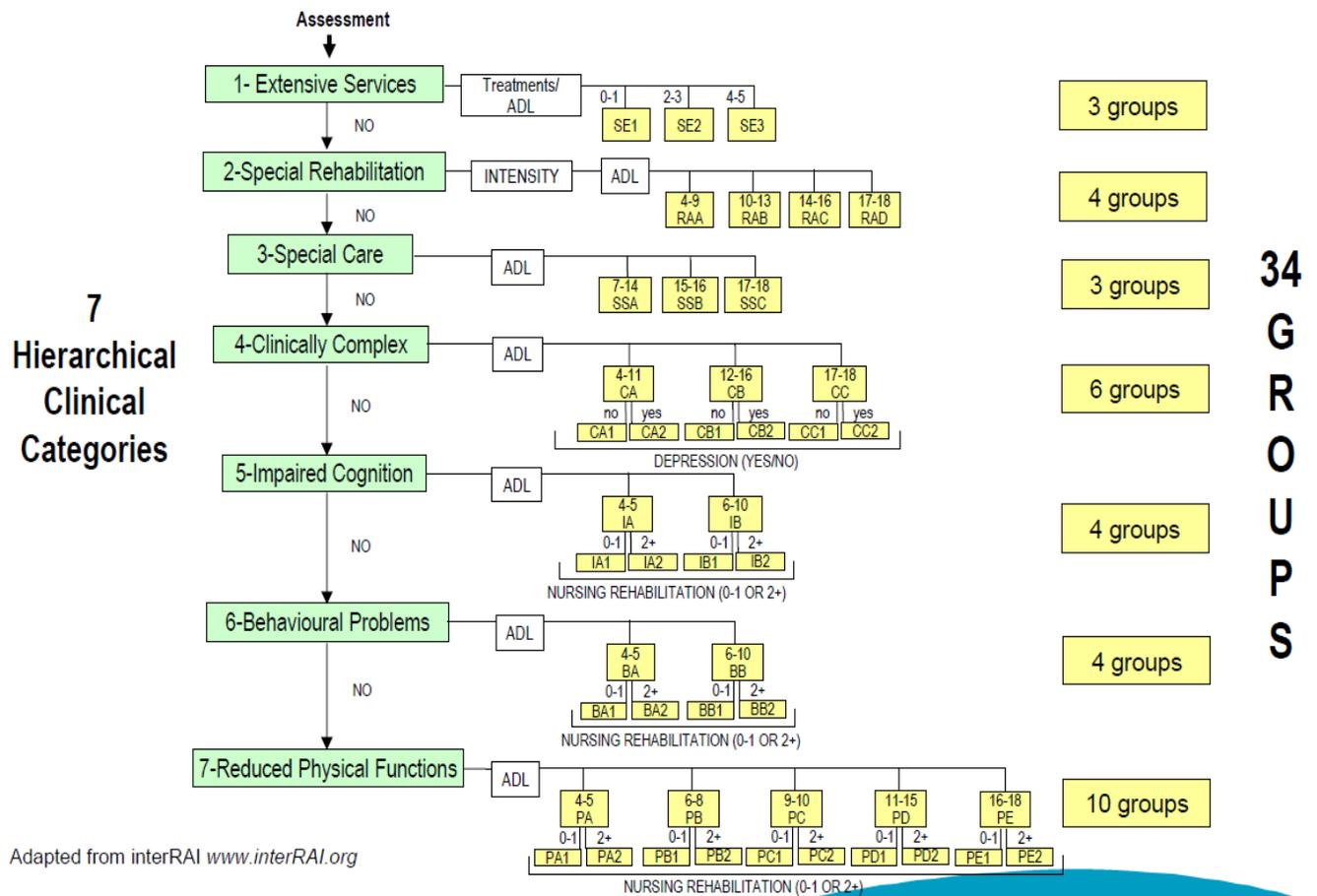
There are two components in a Case Mix System: a **Grouping system** and a **Weighting system**

- Resource Utilization Groups (RUGs) -> the grouping system combines similar residents based on their medical conditions, activities of daily living, etc.
- Case Mix Index (CMI) -> the **weighting** system, compares the relative resource utilization in each grouping.

For Ontario's LTC sector, the ministry currently uses RUG III-34 as the grouping system and associated CMI as the weighting system

- There are 7 categories within the 34 RUGs
- The RUG group assigned to an assessment is based on resident's reported medical conditions, activities of daily living, nursing rehabilitation and therapy.

Figure 1



- Each assessment is reviewed to determine which of the 34 RUG groups might apply
  - More than one RUG group might apply for each assessment
- Each resident's assessment is assigned to the highest weighted RUG group that they are qualified for based on
  - the reported medical conditions,
  - activities of daily living (ADL)
  - nursing rehabilitation and therapy.
- The RUG group assigned to an assessment is based on resources used during the assessment observation period (not resources required).
- All resident assessments are used to determine the CMI of a home.
- The clinical categories in the Figure 1 are hierarchical in nature; Extensive services with the highest weighted RUG group and Reduced Physical function with the lowest weighted RUG group.

Figure 2

Clinical Category	RUGIII-34	Weight (2009)
Extensive Services	SE3	1.9422
	SE2	1.591
	SE1	1.446
Special Rehabilitation	RAD	1.6125
	RAC	1.3492
	RAB	1.1973
	RAA	1.0167
Special Care	SSC	1.402
	SSB	1.3189
	SSA	1.2135
Clinically Complex	CC2	1.3794
	CC1	1.277
	CB2	1.1905
	CB1	1.1161
	CA2	1.0683
	CA1	0.9413
	IA2	0.9729
Impaired Cognition	IB2	0.9469
	IA2	0.7561
	IA1	0.7177
	IB1	0.9388
Behavioural problems	BB2	0.8917
	BA2	0.7036
	BA1	0.6327
	BB1	0.9388
Reduced Physical Function	PE2	1.1291
	PD2	0.9959
	PD1	0.9718
	PC2	0.9095
	PC1	0.8429
	PB2	0.7116
	PB1	0.7016
	PA2	0.6452
	PA1	0.6308

## Appendix B: Calculating Home-Level CMI

Home Name :	ABC Long Term Care	Facility Code :	12345
Assessment Period :	April 1, 20XX to March 31, 20XX		

As Reported					
RUG III (34 Group)		Assessed Days (1)	%Assessed Days	Weight (2009) (2)	RUG Weighted Patient Days (RWPD) (1) x (2)
1	SE3	0	0.0%	1.9422	0.00
2	SE2	351	1.5%	1.5910	558.44
3	SE1	0	0.0%	1.4460	0.00
4	RAD	1,249	5.4%	1.6125	2,014.01
5	RAC	4,816	20.8%	1.3492	6,497.75
6	RAB	704	3.0%	1.1973	842.90
7	RAA	81	0.3%	1.0167	82.35
8	SSC	1,307	5.6%	1.4020	1,832.41
9	SSB	498	2.1%	1.3189	656.81
10	SSA	23	0.1%	1.2135	27.91
11	CC2	508	2.2%	1.3794	700.74
12	CC1	664	2.9%	1.2770	847.93
13	CB2	391	1.7%	1.1905	465.49
14	CB1	390	1.7%	1.1161	435.28
15	CA2	682	2.9%	1.0683	728.58
16	CA1	604	2.6%	0.9413	568.55
17	IB2	783	3.4%	0.9729	761.78
18	IB1	493	2.1%	0.9469	466.82
19	IA2	0	0.0%	0.7561	0.00
20	IA1	0	0.0%	0.7177	0.00
21	BB2	0	0.0%	0.9388	0.00
22	BB1	88	0.4%	0.8917	78.47
23	BA2	0	0.0%	0.7036	0.00
24	BA1	0	0.0%	0.6327	0.00
25	PE2	2,036	8.8%	1.1291	2,298.85
26	PE1	4,515	19.5%	1.1063	4,994.94
27	PD2	495	2.1%	0.9959	492.97
28	PD1	461	2.0%	0.9718	448.00
29	PC2	84	0.4%	0.9095	76.40
30	PC1	214	0.9%	0.8429	180.38
31	PB2	18	0.1%	0.7116	12.81
32	PB1	427	1.8%	0.7016	299.58
33	PA2	0	0.0%	0.6452	0.00
34	PA1	1,289	5.6%	0.6308	813.10
<b>Total Assessed Days (A)</b>		<b>23,171</b>	<b>100%</b>		
<b>Total RUG Weighted Patient Days (B)</b>					<b>27,183.25</b>
<b>Home Level Case Mix Index (CMI)</b>		<b>(C) = B/A</b>			<b>1.1732</b>

## **Appendix C: RAI-MDS Coordinator –Training and Operational Requirements**

Every Long-Term Care Home (LTCH) implementing RAI-MDS will select a regulated health care practitioner for the role of RAI-MDS Coordinator.

Each RAI-MDS Coordinator(s) and any person assisting the RAI-MDS Coordinator to perform RAI-MDS function must receive the required training from CIHI to implement the RAI-MDS Tool. LTCHs may contact the education desk at CIHI to obtain a copy of the RAI-MDS 2.0 User Manual. The required RAI-MDS training is provided by CIHI at no cost and is outlined in the *CIHI Learning and Development interRAI in Continuing Care* info sheet. For more information about education and training programs offered by CIHI please visit CIHI's [Continuing Care](#) and [Residential Care](#) web pages or contact CIHI at: [CCRS@cihi.ca](mailto:CCRS@cihi.ca).

Each LTCH must ensure that the RAI-MDS Coordinator(s) and any person assisting the RAI-MDS Coordinator to perform the RAI-MDS function complete the RAI-MDS proficiency evaluations on an annual basis.

The Ministry may establish additional training requirements under this Policy and for this purpose may arrange for access to web-based training for use within the LTCH. Each LTCH must comply with these additional training requirements.

Each LTCH must comply with all applicable requirements set out in the service accountability agreement between the LTCH and the LHIN (L-SAA), which include requirements applicable to the collection, use and reporting of RAI-MDS data. Responsibilities of the RAI-MDS Coordinator include, but are not limited to:

- Attending all applicable RAI-MDS education sessions
- Providing RAI-MDS education and computer application training to all RAI-MDS users
- Assisting RAI-MDS users to correctly code assessments and providing support for validation of coding
- Overseeing the RAI-MDS process according to applicable policies, law and agreements, Standards of Practice, and interRAI requirements (see CIHI User's Manual)
- Liaising with applicable software vendor/representatives to develop a training plan for RAI-MDS users on the computer application
- Providing on-site computer application support to all RAI-MDS users in the Home
- Attending the Data Submission self-study training by CIHI
- Providing ongoing leadership for education, data accuracy, data submission and computer applications of RAI-MDS

## **Appendix D**

In accordance with sections 7.3.2.1, 7.3.2.2, and 7.3.3.3 of this Policy, an LTC home not meeting their occupancy target is required to be in good standing as determined through the *Long Term Care Homes Quality Inspection Program Performance Assessment Framework* (the "LPA") to receive funding based on 1% or 2% of its Maximum Resident Days. The LPA methodology is currently under review and this requirement is suspended for 2019.



**Appendix F**

**FORM: LETTER FOR REPORTING ON LTC HOME'S WAIT LIST**

{Insert agency letterhead here}

RE: Verification of Potential Residents on Long- Term Care Home's Wait List during Partial or Full Suspension of Admissions Due to an Outbreak of a Communicable Disease

---

**Name of LTC Home:** \_\_\_\_\_

Start Date of suspension of admission: \_\_\_\_\_

End Date of suspension of admission: \_\_\_\_\_

**1. During the suspension of admission period**, did the home have potential residents on its wait list that could have been admitted to the home?

Check one:                       YES                                       NO

**2. Prior to the start of the suspension of admission period**, the home had \_\_\_\_\_ *(please fill in number, if applicable)* potential new residents who were available for admission but who had not yet been admitted.

\_\_\_\_\_  
Signature - Placement Co-ordinator

\_\_\_\_\_  
Date