

This fact sheet provides basic information for health care providers and the public and should not be construed as legal advice. The authoritative source for OHIP eligibility is the [Health Insurance Act](#) and [Reg. 552](#) thereunder.

OHIP : Change of Address

If you are moving or have moved :

You are required by law to inform the Ministry of Health and Long-Term Care if you change your address. It is important that you keep your address up-to-date in order to keep your OHIP coverage active. Keeping your address up-to-date will also ensure that you receive any communications from the ministry about your OHIP coverage.

There are **four** ways to update your address :

1. Use the ServiceOntario.ca/addresschange to update your change of address online.
2. Go to any [ServiceOntario kiosk](#). They are similar to automated bank machines and provide extended hours of service seven days a week at most locations. They are usually found in major shopping malls and public spaces. You will need your health card and the health cards of family members living with you as well as your new address and postal code.
3. Obtain a [Change of Address](#) (form 1057-82), complete and return it to ServiceOntario by mail. Forms are available on [Forms Online](#) or from your local [ServiceOntario centre](#).
4. Send a letter or visit your local [ServiceOntario centre](#). You must include your name, health number, telephone number, current address, and new address including postal code. Go to ServiceOntario.ca/findservices to find the centre nearest you.

If you have a photo health card and update your residential address, you may receive a new health card. Your address will not be shown on the back of the card. If your photo health card has expired, you must visit a [ServiceOntario centre](#) in person.

If you have a red and white health card, or photo health card, that does not show your address on the back of the card, you can continue to use it and the ministry database will be updated with your change of address information.

June 2015
Health Services Branch

Reference number 016780

FOR MORE INFORMATION

Call the ServiceOntario **INFOline**

Toll-free: 1-888-376-5197
416-314-5518 (Toronto only)
TTY toll-free 1-800-387-5559
Core Hours: 8:30am - 5:00pm EST